

PSD2 - STATISTICS 2019

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)		PISP RESPONSE TIME (MS)		CBPII RESPONSE TIME (MS)
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
29/08/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
30/08/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
31/08/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
01/09/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
02/09/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
03/09/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
04/09/2019	100%	100%	0%	0%	327	N/A	1021	N/A	N/A
05/09/2019	100%	100%	0%	0%	508	N/A	994	N/A	N/A
06/09/2019	100%	100%	0%	0%	341	N/A	993	N/A	N/A
07/09/2019	100%	98.6%	0%	1.4%	149	N/A	N/A	N/A	N/A
08/09/2019	100%	100%	0%	0%	345	N/A	N/A	N/A	N/A
09/09/2019	100%	100%	0%	0%	456	N/A	N/A	N/A	N/A
10/09/2019	100%	100%	0%	0%	443	N/A	996	N/A	N/A
11/09/2019	100%	100%	0%	0%	439	N/A	1309	N/A	N/A
12/09/2019	100%	100%	0%	0%	330	N/A	992	N/A	N/A
13/09/2019	100%	100%	0%	0%	558	N/A	998	N/A	N/A
14/09/2019	100%	100%	0%	0%	431	N/A	N/A	N/A	N/A
15/09/2019	100%	100%	0%	0%	737	N/A	N/A	N/A	N/A
16/09/2019	100%	100%	0%	0%	573	N/A	1006	N/A	N/A
17/09/2019	100%	100%	0%	0%	441	N/A	1025	N/A	N/A
18/09/2019	100%	100%	0%	0%	368	N/A	1050	N/A	N/A
19/09/2019	100%	100%	0%	0%	741	N/A	1020	N/A	N/A
20/09/2019	100%	100%	0%	0%	430	N/A	1021	N/A	N/A
21/09/2019	100%	100%	0%	0%	508	N/A	1015	N/A	N/A
22/09/2019	100%	100%	0%	0%	622	N/A	1010	N/A	N/A
23/09/2019	100%	100%	0%	0%	697	N/A	995	N/A	N/A
24/09/2019	100%	100%	0%	0%	480	N/A	1184	N/A	N/A
25/09/2019	100%	97.9%	0%	2.1%	1189	N/A	1000	N/A	N/A
26/09/2019	100%	100%	0%	0%	794	N/A	1115	N/A	N/A
27/09/2019	100%	100%	0%	0%	705	N/A	1011	N/A	N/A
28/09/2019	100%	100%	0%	0%	948	N/A	N/A	N/A	N/A
29/09/2019	100%	100%	0%	0%	753	N/A	N/A	N/A	N/A
30/09/2019	99%	100%	1%	0%	770	N/A	1061	N/A	N/A
01/10/2019	100%	100%	0%	0%	940	N/A	1013	N/A	N/A
02/10/2019	100%	98.6%	0%	1.4%	1723	N/A	10160	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
03/10/2019	100%	91.7%	0%	8.3%	888	N/A	1018	N/A	N/A
04/10/2019	100%	100%	0%	0%	985	N/A	990	N/A	N/A
05/10/2019	100%	100%	0%	0%	1223	N/A	995	N/A	N/A
06/10/2019	100%	100%	0%	0%	1548	N/A	N/A	N/A	N/A
07/10/2019	100%	100%	0%	0%	706	N/A	1012	N/A	N/A
08/10/2019	100%	100%	0%	0%	1506	N/A	1807	N/A	N/A
09/10/2019	100%	100%	0%	0%	764	N/A	1238	N/A	N/A
10/10/2019	100%	100%	0%	0%	1107	N/A	1026	N/A	N/A
11/10/2019	100%	100%	0%	0%	1253	N/A	1292	N/A	N/A
12/10/2019	100%	100%	0%	0%	4776	N/A	N/A	N/A	N/A
13/10/2019	100%	100%	0%	0%	1918	N/A	N/A	N/A	N/A
14/10/2019	100%	100%	0%	0%	1365	N/A	1012	N/A	N/A
15/10/2019	100%	100%	0%	0%	1324	N/A	2186	N/A	N/A
16/10/2019	100%	100%	0%	0%	2009	N/A	1850	N/A	N/A
17/10/2019	100%	100%	0%	0%	1583	N/A	2996	N/A	N/A
18/10/2019	100%	100%	0%	0%	1154	N/A	1007	N/A	N/A
19/10/2019	100%	100%	0%	0%	1876	N/A	N/A	N/A	N/A
20/10/2019	100%	100%	0%	0%	2209	N/A	N/A	N/A	N/A
21/10/2019	100%	100%	0%	0%	2074	N/A	1046	N/A	N/A
22/10/2019	100%	100%	0%	0%	1211	N/A	1038	N/A	N/A
23/10/2019	100%	93.1%	0%	6.9%	1424	N/A	1019	N/A	N/A
24/10/2019	100%	100%	0%	0%	1319	N/A	997	N/A	N/A
25/10/2019	100%	100%	0%	0%	1286	N/A	1064	N/A	N/A
26/10/2019	100%	100%	0%	0%	524	N/A	1007	N/A	N/A
27/10/2019	100%	100%	0%	0%	343	N/A	1009	N/A	N/A
28/10/2019	100%	100%	0%	0%	1156	N/A	1492	N/A	N/A
29/10/2019	100%	100%	0%	0%	1836	N/A	2114	N/A	N/A
30/10/2019	100%	100%	0%	0%	1431	N/A	1013	N/A	N/A
31/10/2019	100%	100%	0%	0%	995	N/A	N/A	N/A	N/A
01/11/2019	100%	100%	0%	0%	1100	N/A	1704	N/A	N/A
02/11/2019	100%	100%	0%	0%	1455	N/A	N/A	N/A	N/A
03/11/2019	100%	100%	0%	0%	632	N/A	N/A	N/A	N/A
04/11/2019	100%	100%	0%	0%	2618	N/A	3535	N/A	N/A
05/11/2019	N/A	100%	N/A	0%	2168	N/A	1011	N/A	N/A
06/11/2019	N/A	100%	N/A	0%	2220	N/A	1069	N/A	N/A
07/11/2019	100%	100%	0%	0%	1658	N/A	2715	N/A	N/A
08/11/2019	100%	100%	0%	0%	2507	N/A	1012	N/A	N/A
09/11/2019	100%	100%	0%	0%	1467	N/A	1029	N/A	N/A
10/11/2019	100%	100%	0%	0%	1507	N/A	N/A	N/A	N/A
11/11/2019	100%	100%	0%	0%	1316	N/A	1052	N/A	N/A
12/11/2019	100%	100%	0%	0%	1991	N/A	1016	N/A	N/A
13/11/2019	100%	100%	0%	0%	3675	N/A	1138	N/A	N/A
14/11/2019	100%	100%	0%	0%	2811	N/A	5465	N/A	N/A
15/11/2019	100%	100%	0%	0%	3923	N/A	1041	N/A	N/A
16/11/2019	100%	100%	0%	0%	2108	N/A	N/A	N/A	N/A
17/11/2019	100%	100%	0%	0%	1149	N/A	N/A	N/A	N/A
18/11/2019	100%	100%	0%	0%	3217	N/A	1055	N/A	N/A
19/11/2019	100%	100%	0%	0%	4743	N/A	1124	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
20/11/2019	100%	97.2%	0%	2.8%	2809	N/A	4020	N/A	N/A
21/11/2019	100%	100%	0%	0%	3865	N/A	2916	N/A	N/A
22/11/2019	100%	100%	0%	0%	2748	N/A	4388	N/A	N/A
23/11/2019	100%	100%	0%	0%	3318	N/A	N/A	N/A	N/A
24/11/2019	100%	100%	0%	0%	2566	N/A	1395	N/A	N/A
25/11/2019	100%	100%	0%	0%	4210	N/A	4223	N/A	N/A
26/11/2019	100%	100%	0%	0%	2113	N/A	1296	N/A	N/A
27/11/2019	100%	100%	0%	0%	2036	N/A	2408	N/A	N/A
28/11/2019	100%	98.6%	0%	1.4%	3169	N/A	19028	N/A	N/A
29/11/2019	100%	100%	0%	0%	3423	N/A	1349	N/A	N/A
30/11/2019	100%	100%	0%	0%	1176	N/A	1082	N/A	N/A
01/12/2019	100%	100%	0%	0%	1230	N/A	1067	N/A	N/A
02/12/2019	100%	100%	0%	0%	3742	N/A	1973	N/A	N/A
03/12/2019	100%	100%	0%	0%	1663	N/A	5116	N/A	N/A
04/12/2019	100%	100%	0%	0%	3931	N/A	1428	N/A	N/A
05/12/2019	100%	100%	0%	0%	2875	N/A	1339	N/A	N/A
06/12/2019	100%	100%	0%	0%	1464	N/A	1588	N/A	N/A
07/12/2019	100%	100%	0%	0%	7682	N/A	N/A	N/A	N/A
08/12/2019	100%	100%	0%	0%	N/A	N/A	N/A	N/A	N/A
09/12/2019	100%	100%	0%	0%	4172	N/A	1029	N/A	N/A
10/12/2019	100%	100%	0%	0%	4155	N/A	11989	N/A	N/A
11/12/2019	100%	100%	0%	0%	5358	N/A	17739	N/A	N/A
12/12/2019	100%	100%	0%	0%	5081	N/A	3311	N/A	N/A
13/12/2019	100%	100%	0%	0%	140	N/A	1055	N/A	N/A
14/12/2019	100%	100%	0%	0%	101	N/A	1075	N/A	N/A
15/12/2019	100%	100%	0%	0%	127	N/A	N/A	N/A	N/A
16/12/2019	100%	100%	0%	0%	120	N/A	1042	N/A	N/A
17/12/2019	100%	100%	0%	0%	148	N/A	1058	N/A	N/A
18/12/2019	100%	100%	0%	0%	125	N/A	1323	N/A	N/A
19/12/2019	100%	100%	0%	0%	145	N/A	1085	N/A	N/A
20/12/2019	100%	100%	0%	0%	143	N/A	1112	N/A	N/A
21/12/2019	100%	100%	0%	0%	130	N/A	1107	N/A	N/A
22/12/2019	100%	100%	0%	0%	144	N/A	N/A	N/A	N/A
23/12/2019	100%	100%	0%	0%	143	N/A	1110	N/A	N/A
24/12/2019	100%	100%	0%	0%	198	N/A	1022	N/A	N/A
25/12/2019	100%	100%	0%	0%	130	N/A	N/A	N/A	N/A
26/12/2019	100%	100%	0%	0%	97	N/A	1048	N/A	N/A
27/12/2019	100%	100%	0%	0%	139	N/A	N/A	N/A	N/A
28/12/2019	100%	100%	0%	0%	115	N/A	N/A	N/A	N/A
29/12/2019	100%	100%	0%	0%	103	N/A	N/A	N/A	N/A
30/12/2019	100%	100%	0%	0%	113	N/A	1461	N/A	N/A
31/12/2019	100%	100%	0%	0%	106	N/A	1076	N/A	N/A