



## PSD2 - STATISTICS 2020

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)		PISP RESPONSE TIME (MS)		CBP11 RESPONSE TIME (MS)
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
01/01/2020	100.00%	100.00%	0.00%	0.00%	78	N/A	N/A	N/A	N/A
02/01/2020	100.00%	100.00%	0.00%	0.00%	102	N/A	1022	N/A	N/A
03/01/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	998	N/A	N/A
04/01/2020	100.00%	100.00%	0.00%	0.00%	108	N/A	1061	N/A	N/A
05/01/2020	100.00%	100.00%	0.00%	0.00%	99	N/A	N/A	N/A	N/A
06/01/2020	100.00%	100.00%	0.00%	0.00%	94	N/A	1082	N/A	N/A
07/01/2020	100.00%	100.00%	0.00%	0.00%	99	N/A	1149	N/A	N/A
08/01/2020	100.00%	100.00%	0.00%	0.00%	91	N/A	1041	N/A	N/A
09/01/2020	100.00%	100.00%	0.00%	0.00%	111	N/A	1030	N/A	N/A
10/01/2020	100.00%	100.00%	0.00%	0.00%	84	N/A	1166	N/A	N/A
11/01/2020	100.00%	100.00%	0.00%	0.00%	101	N/A	N/A	N/A	N/A
12/01/2020	100.00%	100.00%	0.00%	0.00%	104	N/A	1091	N/A	N/A
13/01/2020	100.00%	100.00%	0.00%	0.00%	91	N/A	1061	N/A	N/A
14/01/2020	100.00%	100.00%	0.00%	0.00%	108	N/A	1025	N/A	N/A
15/01/2020	100.00%	100.00%	0.00%	0.00%	101	N/A	1119	N/A	N/A
16/01/2020	100.00%	100.00%	0.00%	0.00%	102	N/A	1052	N/A	N/A
17/01/2020	100.00%	100.00%	0.00%	0.00%	104	N/A	1130	N/A	N/A
18/01/2020	100.00%	100.00%	0.00%	0.00%	116	N/A	N/A	N/A	N/A
19/01/2020	100.00%	100.00%	0.00%	0.00%	111	N/A	N/A	N/A	N/A
20/01/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1113	N/A	N/A
21/01/2020	100.00%	98.61%	0.00%	1.39%	91	N/A	1057	N/A	N/A
22/01/2020	100.00%	100.00%	0.00%	0.00%	90	N/A	1051	N/A	N/A
23/01/2020	100.00%	100.00%	0.00%	0.00%	102	N/A	1181	N/A	N/A
24/01/2020	100.00%	100.00%	0.00%	0.00%	83	N/A	1062	N/A	N/A
25/01/2020	100.00%	100.00%	0.00%	0.00%	114	N/A	N/A	N/A	N/A
26/01/2020	100.00%	100.00%	0.00%	0.00%	77	N/A	1138	N/A	N/A
27/01/2020	100.00%	100.00%	0.00%	0.00%	92	N/A	1069	N/A	N/A
28/01/2020	100.00%	100.00%	0.00%	0.00%	99	N/A	1034	N/A	N/A
29/01/2020	100.00%	100.00%	0.00%	0.00%	100	N/A	1021	N/A	N/A
30/01/2020	100.00%	100.00%	0.00%	0.00%	105	N/A	1041	N/A	N/A
31/01/2020	100.00%	100.00%	0.00%	0.00%	87	N/A	1059	N/A	N/A
01/02/2020	100.00%	100.00%	0.00%	0.00%	114	N/A	N/A	N/A	N/A
02/02/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	N/A	N/A	N/A
03/02/2020	100.00%	100.00%	0.00%	0.00%	92	N/A	1064	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)		PISP RESPONSE TIME (MS)		CBPII RESPONSE TIME (MS)
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
04/02/2020	100.00%	100.00%	0.00%	0.00%	111	N/A	1303	N/A	N/A
05/02/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1104	N/A	N/A
06/02/2020	100.00%	97.22%	0.00%	2.78%	109	N/A	1055	N/A	N/A
07/02/2020	100.00%	100.00%	0.00%	0.00%	90	N/A	1059	N/A	N/A
08/02/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	N/A	N/A	N/A
09/02/2020	100.00%	100.00%	0.00%	0.00%	104	N/A	N/A	N/A	N/A
10/02/2020	100.00%	100.00%	0.00%	0.00%	99	N/A	1060	N/A	N/A
11/02/2020	100.00%	100.00%	0.00%	0.00%	183	N/A	1034	N/A	N/A
12/02/2020	100.00%	100.00%	0.00%	0.00%	212	N/A	1071	N/A	N/A
13/02/2020	100.00%	100.00%	0.00%	0.00%	146	N/A	1044	N/A	N/A
14/02/2020	100.00%	100.00%	0.00%	0.00%	107	N/A	1066	N/A	N/A
15/02/2020	100.00%	100.00%	0.00%	0.00%	110	N/A	1085	N/A	N/A
16/02/2020	100.00%	100.00%	0.00%	0.00%	135	N/A	N/A	N/A	N/A
17/02/2020	100.00%	100.00%	0.00%	0.00%	101	N/A	1039	N/A	N/A
18/02/2020	100.00%	100.00%	0.00%	0.00%	107	N/A	1043	N/A	N/A
19/02/2020	100.00%	100.00%	0.00%	0.00%	101	N/A	1086	N/A	N/A
20/02/2020	100.00%	100.00%	0.00%	0.00%	93	N/A	1077	N/A	N/A
21/02/2020	100.00%	100.00%	0.00%	0.00%	108	N/A	1034	N/A	N/A
22/02/2020	100.00%	100.00%	0.00%	0.00%	121	N/A	N/A	N/A	N/A
23/02/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	1101	N/A	N/A
24/02/2020	100.00%	100.00%	0.00%	0.00%	105	N/A	1040	N/A	N/A
25/02/2020	100.00%	100.00%	0.00%	0.00%	113	N/A	1066	N/A	N/A
26/02/2020	100.00%	100.00%	0.00%	0.00%	92	N/A	1020	N/A	N/A
27/02/2020	100.00%	100.00%	0.00%	0.00%	106	N/A	1028	N/A	N/A
28/02/2020	100.00%	100.00%	0.00%	0.00%	89	N/A	1078	N/A	N/A
29/02/2020	100.00%	100.00%	0.00%	0.00%	118	N/A	1070	N/A	N/A
01/03/2020	100.00%	100.00%	0.00%	0.00%	121	N/A	1130	N/A	N/A
02/03/2020	100.00%	100.00%	0.00%	0.00%	92	N/A	1107	N/A	N/A
03/03/2020	100.00%	100.00%	0.00%	0.00%	216	N/A	1060	N/A	N/A
04/03/2020	100.00%	77.08%	0.00%	22.92%	97	N/A	1056	N/A	N/A
05/03/2020	100.00%	94.44%	0.00%	5.56%	99	N/A	1164	N/A	N/A
06/03/2020	100.00%	100.00%	0.00%	0.00%	103	N/A	1037	N/A	N/A
07/03/2020	100.00%	100.00%	0.00%	0.00%	104	N/A	N/A	N/A	N/A
08/03/2020	87.50%	100.00%	12.50%	0.00%	182	N/A	N/A	N/A	N/A
09/03/2020	100.00%	100.00%	0.00%	0.00%	113	N/A	1074	N/A	N/A
10/03/2020	100.00%	100.00%	0.00%	0.00%	113	N/A	1066	N/A	N/A
11/03/2020	100.00%	100.00%	0.00%	0.00%	108	N/A	1301	N/A	N/A
12/03/2020	100.00%	100.00%	0.00%	0.00%	113	N/A	1042	N/A	N/A
13/03/2020	100.00%	100.00%	0.00%	0.00%	160	N/A	1063	N/A	N/A
14/03/2020	100.00%	100.00%	0.00%	0.00%	126	N/A	1091	N/A	N/A
15/03/2020	100.00%	100.00%	0.00%	0.00%	126	N/A	N/A	N/A	N/A
16/03/2020	100.00%	100.00%	0.00%	0.00%	142	N/A	1055	N/A	N/A
17/03/2020	100.00%	100.00%	0.00%	0.00%	143	N/A	1060	N/A	N/A
18/03/2020	100.00%	100.00%	0.00%	0.00%	138	N/A	1105	N/A	N/A
19/03/2020	100.00%	100.00%	0.00%	0.00%	125	N/A	1062	N/A	N/A
20/03/2020	100.00%	100.00%	0.00%	0.00%	116	N/A	1081	N/A	N/A
21/03/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	N/A	N/A	N/A
22/03/2020	100.00%	100.00%	0.00%	0.00%	136	N/A	1079	N/A	N/A
23/03/2020	100.00%	100.00%	0.00%	0.00%	134	N/A	1080	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
24/03/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	1074	N/A	N/A
25/03/2020	100.00%	100.00%	0.00%	0.00%	126	N/A	1075	N/A	N/A
26/03/2020	100.00%	100.00%	0.00%	0.00%	132	N/A	1052	N/A	N/A
27/03/2020	100.00%	100.00%	0.00%	0.00%	118	N/A	1086	N/A	N/A
28/03/2020	100.00%	100.00%	0.00%	0.00%	110	N/A	1095	N/A	N/A
29/03/2020	100.00%	94.44%	0.00%	5.56%	133	N/A	N/A	N/A	N/A
30/03/2020	100.00%	100.00%	0.00%	0.00%	105	N/A	1201	N/A	N/A
31/03/2020	100.00%	100.00%	0.00%	0.00%	103	N/A	1090	N/A	N/A
01/04/2020	100.00%	100.00%	0.00%	0.00%	112	N/A	1042	N/A	N/A
02/04/2020	100.00%	100.00%	0.00%	0.00%	101	N/A	1033	N/A	N/A
03/04/2020	100.00%	100.00%	0.00%	0.00%	185	N/A	10116	N/A	N/A
04/04/2020	100.00%	100.00%	0.00%	0.00%	139	N/A	N/A	N/A	N/A
05/04/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1124	N/A	N/A
06/04/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1095	N/A	N/A
07/04/2020	100.00%	100.00%	0.00%	0.00%	125	N/A	1037	N/A	N/A
08/04/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	1047	N/A	N/A
09/04/2020	100.00%	100.00%	0.00%	0.00%	138	N/A	1052	N/A	N/A
10/04/2020	100.00%	100.00%	0.00%	0.00%	120	N/A	1066	N/A	N/A
11/04/2020	100.00%	100.00%	0.00%	0.00%	123	N/A	N/A	N/A	N/A
12/04/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	N/A	N/A	N/A
13/04/2020	100.00%	100.00%	0.00%	0.00%	108	N/A	1082	N/A	N/A
14/04/2020	100.00%	100.00%	0.00%	0.00%	151	N/A	1049	N/A	N/A
15/04/2020	100.00%	100.00%	0.00%	0.00%	120	N/A	1070	N/A	N/A
16/04/2020	100.00%	100.00%	0.00%	0.00%	136	N/A	1089	N/A	N/A
17/04/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1110	N/A	N/A
18/04/2020	100.00%	100.00%	0.00%	0.00%	166	N/A	N/A	N/A	N/A
19/04/2020	100.00%	100.00%	0.00%	0.00%	117	N/A	N/A	N/A	N/A
20/04/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1083	N/A	N/A
21/04/2020	100.00%	100.00%	0.00%	0.00%	118	N/A	1100	N/A	N/A
22/04/2020	100.00%	97.92%	0.00%	2.08%	126	N/A	1096	N/A	N/A
23/04/2020	100.00%	100.00%	0.00%	0.00%	171	N/A	1089	N/A	N/A
24/04/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	1110	N/A	N/A
25/04/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	N/A	N/A	N/A
26/04/2020	100.00%	100.00%	0.00%	0.00%	123	N/A	N/A	N/A	N/A
27/04/2020	100.00%	100.00%	0.00%	0.00%	116	N/A	1071	N/A	N/A
28/04/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	1078	N/A	N/A
29/04/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1042	N/A	N/A
30/04/2020	100.00%	100.00%	0.00%	0.00%	131	N/A	1072	N/A	N/A
01/05/2020	100.00%	100.00%	0.00%	0.00%	149	N/A	1072	N/A	N/A
02/05/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	N/A	N/A	N/A
03/05/2020	100.00%	100.00%	0.00%	0.00%	123	N/A	N/A	N/A	N/A
04/05/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1062	N/A	N/A
05/05/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1081	N/A	N/A
06/05/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1087	N/A	N/A
07/05/2020	100.00%	100.00%	0.00%	0.00%	119	N/A	1065	N/A	N/A
08/05/2020	100.00%	100.00%	0.00%	0.00%	150	N/A	1114	N/A	N/A
09/05/2020	100.00%	100.00%	0.00%	0.00%	172	N/A	1194	N/A	N/A
10/05/2020	100.00%	100.00%	0.00%	0.00%	120	N/A	1092	N/A	N/A
11/05/2020	100.00%	100.00%	0.00%	0.00%	105	N/A	1072	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
12/05/2020	100.00%	100.00%	0.00%	0.00%	116	N/A	1082	N/A	N/A
13/05/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1182	N/A	N/A
14/05/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1101	N/A	N/A
15/05/2020	100.00%	100.00%	0.00%	0.00%	143	N/A	1103	N/A	N/A
16/05/2020	100.00%	100.00%	0.00%	0.00%	168	N/A	N/A	N/A	N/A
17/05/2020	100.00%	100.00%	0.00%	0.00%	133	N/A	N/A	N/A	N/A
18/05/2020	100.00%	100.00%	0.00%	0.00%	119	N/A	1060	N/A	N/A
19/05/2020	100.00%	100.00%	0.00%	0.00%	119	N/A	1062	N/A	N/A
20/05/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1224	N/A	N/A
21/05/2020	100.00%	100.00%	0.00%	0.00%	145	N/A	1136	N/A	N/A
22/05/2020	100.00%	100.00%	0.00%	0.00%	147	N/A	1073	N/A	N/A
23/05/2020	100.00%	100.00%	0.00%	0.00%	142	N/A	1126	N/A	N/A
24/05/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1160	N/A	N/A
25/05/2020	100.00%	100.00%	0.00%	0.00%	107	N/A	1059	N/A	N/A
26/05/2020	100.00%	100.00%	0.00%	0.00%	104	N/A	1418	N/A	N/A
27/05/2020	100.00%	100.00%	0.00%	0.00%	116	N/A	1065	N/A	N/A
28/05/2020	100.00%	100.00%	0.00%	0.00%	115	N/A	1060	N/A	N/A
29/05/2020	100.00%	100.00%	0.00%	0.00%	121	N/A	1127	N/A	N/A
30/05/2020	100.00%	100.00%	0.00%	0.00%	143	N/A	1171	N/A	N/A
31/05/2020	100.00%	100.00%	0.00%	0.00%	131	N/A	1129	N/A	N/A
01/06/2020	100.00%	100.00%	0.00%	0.00%	119	N/A	1100	N/A	N/A
02/06/2020	100.00%	100.00%	0.00%	0.00%	102	N/A	4896	N/A	N/A
03/06/2020	100.00%	100.00%	0.00%	0.00%	134	N/A	1060	N/A	N/A
04/06/2020	100.00%	100.00%	0.00%	0.00%	144	N/A	1068	N/A	N/A
05/06/2020	100.00%	100.00%	0.00%	0.00%	155	N/A	1482	N/A	N/A
06/06/2020	100.00%	100.00%	0.00%	0.00%	144	N/A	1167	N/A	N/A
07/06/2020	100.00%	100.00%	0.00%	0.00%	171	N/A	N/A	N/A	N/A
08/06/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	1091	N/A	N/A
09/06/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1057	N/A	N/A
10/06/2020	100.00%	100.00%	0.00%	0.00%	123	N/A	1036	N/A	N/A
11/06/2020	100.00%	100.00%	0.00%	0.00%	116	N/A	1043	N/A	N/A
12/06/2020	100.00%	100.00%	0.00%	0.00%	137	N/A	1057	N/A	N/A
13/06/2020	100.00%	100.00%	0.00%	0.00%	139	N/A	1091	N/A	N/A
14/06/2020	100.00%	100.00%	0.00%	0.00%	130	N/A	1136	N/A	N/A
15/06/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1161	N/A	N/A
16/06/2020	100.00%	100.00%	0.00%	0.00%	128	N/A	1098	N/A	N/A
17/06/2020	100.00%	100.00%	0.00%	0.00%	143	N/A	1107	N/A	N/A
18/06/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1079	N/A	N/A
19/06/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1128	N/A	N/A
20/06/2020	100.00%	100.00%	0.00%	0.00%	222	N/A	N/A	N/A	N/A
21/06/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1168	N/A	N/A
22/06/2020	100.00%	100.00%	0.00%	0.00%	111	N/A	1045	N/A	N/A
23/06/2020	100.00%	100.00%	0.00%	0.00%	123	N/A	1075	N/A	N/A
24/06/2020	100.00%	100.00%	0.00%	0.00%	150	N/A	1202	N/A	N/A
25/06/2020	100.00%	100.00%	0.00%	0.00%	113	N/A	1462	N/A	N/A
26/06/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1085	N/A	N/A
27/06/2020	100.00%	100.00%	0.00%	0.00%	214	N/A	N/A	N/A	N/A
28/06/2020	100.00%	100.00%	0.00%	0.00%	147	N/A	1130	N/A	N/A
29/06/2020	100.00%	100.00%	0.00%	0.00%	123	N/A	1091	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)		PISP RESPONSE TIME (MS)		CBPII RESPONSE TIME (MS)
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
30/06/2020	100.00%	100.00%	0.00%	0.00%	142	N/A	1098	N/A	N/A
01/07/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1080	N/A	N/A
02/07/2020	100.00%	100.00%	0.00%	0.00%	135	N/A	1070	N/A	N/A
03/07/2020	100.00%	100.00%	0.00%	0.00%	157	N/A	1119	N/A	N/A
04/07/2020	100.00%	100.00%	0.00%	0.00%	248	N/A	1105	N/A	N/A
05/07/2020	100.00%	100.00%	0.00%	0.00%	147	N/A	N/A	N/A	N/A
06/07/2020	100.00%	100.00%	0.00%	0.00%	125	N/A	1080	N/A	N/A
07/07/2020	100.00%	100.00%	0.00%	0.00%	133	N/A	1060	N/A	N/A
08/07/2020	100.00%	100.00%	0.00%	0.00%	134	N/A	1070	N/A	N/A
09/07/2020	100.00%	100.00%	0.00%	0.00%	142	N/A	1061	N/A	N/A
10/07/2020	100.00%	100.00%	0.00%	0.00%	145	N/A	1049	N/A	N/A
11/07/2020	100.00%	100.00%	0.00%	0.00%	136	N/A	1135	N/A	N/A
12/07/2020	100.00%	100.00%	0.00%	0.00%	109	N/A	1111	N/A	N/A
13/07/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1179	N/A	N/A
14/07/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1237	N/A	N/A
15/07/2020	100.00%	100.00%	0.00%	0.00%	146	N/A	1146	N/A	N/A
16/07/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1081	N/A	N/A
17/07/2020	100.00%	100.00%	0.00%	0.00%	135	N/A	1092	N/A	N/A
18/07/2020	100.00%	100.00%	0.00%	0.00%	159	N/A	1139	N/A	N/A
19/07/2020	100.00%	100.00%	0.00%	0.00%	169	N/A	1105	N/A	N/A
20/07/2020	100.00%	100.00%	0.00%	0.00%	134	N/A	6041	N/A	N/A
21/07/2020	100.00%	100.00%	0.00%	0.00%	139	N/A	1100	N/A	N/A
22/07/2020	100.00%	100.00%	0.00%	0.00%	164	N/A	1065	N/A	N/A
23/07/2020	100.00%	100.00%	0.00%	0.00%	155	N/A	1082	N/A	N/A
24/07/2020	100.00%	100.00%	0.00%	0.00%	128	N/A	1083	N/A	N/A
25/07/2020	100.00%	100.00%	0.00%	0.00%	132	N/A	1110	N/A	N/A
26/07/2020	100.00%	100.00%	0.00%	0.00%	148	N/A	1154	N/A	N/A
27/07/2020	100.00%	100.00%	0.00%	0.00%	142	N/A	4699	N/A	N/A
28/07/2020	98.61%	100.00%	1.39%	0.00%	151	N/A	1041	N/A	N/A
29/07/2020	100.00%	100.00%	0.00%	0.00%	166	N/A	1080	N/A	N/A
30/07/2020	100.00%	100.00%	0.00%	0.00%	136	N/A	1618	N/A	N/A
31/07/2020	100.00%	100.00%	0.00%	0.00%	176	N/A	1040	N/A	N/A
01/08/2020	100.00%	100.00%	0.00%	0.00%	140	N/A	N/A	N/A	N/A
02/08/2020	100.00%	100.00%	0.00%	0.00%	153	N/A	N/A	N/A	N/A
03/08/2020	100.00%	100.00%	0.00%	0.00%	124	N/A	1095	N/A	N/A
04/08/2020	100.00%	100.00%	0.00%	0.00%	155	N/A	1065	N/A	N/A
05/08/2020	98.96%	100.00%	1.04%	0.00%	120	N/A	1041	N/A	N/A
06/08/2020	100.00%	100.00%	0.00%	0.00%	130	N/A	1048	N/A	N/A
07/08/2020	100.00%	100.00%	0.00%	0.00%	131	N/A	1091	N/A	N/A
08/08/2020	100.00%	100.00%	0.00%	0.00%	157	N/A	N/A	N/A	N/A
09/08/2020	100.00%	100.00%	0.00%	0.00%	150	N/A	N/A	N/A	N/A
10/08/2020	100.00%	100.00%	0.00%	0.00%	126	N/A	1049	N/A	N/A
11/08/2020	100.00%	100.00%	0.00%	0.00%	120	N/A	1057	N/A	N/A
12/08/2020	100.00%	100.00%	0.00%	0.00%	126	N/A	1089	N/A	N/A
13/08/2020	100.00%	100.00%	0.00%	0.00%	128	N/A	1062	N/A	N/A
14/08/2020	100.00%	100.00%	0.00%	0.00%	115	N/A	1060	N/A	N/A
15/08/2020	100.00%	100.00%	0.00%	0.00%	165	N/A	N/A	N/A	N/A
16/08/2020	100.00%	100.00%	0.00%	0.00%	126	N/A	1138	N/A	N/A
17/08/2020	100.00%	100.00%	0.00%	0.00%	136	N/A	1063	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)		PISP RESPONSE TIME (MS)		CBPII RESPONSE TIME (MS)
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	TPP DEDICATED PLATFORM
18/08/2020	100.00%	100.00%	0.00%	0.00%	133	N/A	1062	N/A	N/A
19/08/2020	100.00%	100.00%	0.00%	0.00%	150	N/A	1107	N/A	N/A
20/08/2020	100.00%	100.00%	0.00%	0.00%	132	N/A	1162	N/A	N/A
21/08/2020	100.00%	100.00%	0.00%	0.00%	190	N/A	1393	N/A	N/A
22/08/2020	100.00%	100.00%	0.00%	0.00%	151	N/A	N/A	N/A	N/A
23/08/2020	100.00%	100.00%	0.00%	0.00%	133	N/A	1116	N/A	N/A
24/08/2020	100.00%	100.00%	0.00%	0.00%	120	N/A	1115	N/A	N/A
25/08/2020	100.00%	100.00%	0.00%	0.00%	190	N/A	1223	N/A	N/A
26/08/2020	100.00%	95.83%	0.00%	4.17%	115	N/A	1107	N/A	N/A
27/08/2020	100.00%	100.00%	0.00%	0.00%	134	N/A	1336	N/A	N/A
28/08/2020	100.00%	100.00%	0.00%	0.00%	238	N/A	1108	N/A	N/A
29/08/2020	100.00%	100.00%	0.00%	0.00%	143	N/A	1165	N/A	N/A
30/08/2020	100.00%	100.00%	0.00%	0.00%	127	N/A	1103	N/A	N/A
31/08/2020	100.00%	97.92%	0.00%	2.08%	118	N/A	1126	N/A	N/A
01/09/2020	100.00%	100.00%	0.00%	0.00%	129	N/A	1059	N/A	N/A
02/09/2020	100.00%	100.00%	0.00%	0.00%	145	N/A	1109	N/A	N/A
03/09/2020	100.00%	100.00%	0.00%	0.00%	139	N/A	1124	N/A	N/A
04/09/2020	100.00%	100.00%	0.00%	0.00%	139	N/A	1064	N/A	N/A
05/09/2020	100.00%	100.00%	0.00%	0.00%	172	N/A	1095	N/A	N/A
06/09/2020	100.00%	100.00%	0.00%	0.00%	138	N/A	1093	N/A	N/A
07/09/2020	100.00%	100.00%	0.00%	0.00%	125	N/A	1080	N/A	N/A
08/09/2020	100.00%	100.00%	0.00%	0.00%	152	N/A	1086	N/A	N/A
09/09/2020	100.00%	100.00%	0.00%	0.00%	135	N/A	1103	N/A	N/A
10/09/2020	100.00%	100.00%	0.00%	0.00%	189	N/A	1085	N/A	N/A
11/09/2020	100.00%	100.00%	0.00%	0.00%	143	N/A	1068	N/A	N/A
12/09/2020	100.00%	100.00%	0.00%	0.00%	65	N/A	N/A	N/A	N/A
13/09/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A
14/09/2020	100.00%	100.00%	0.00%	0.00%	141	N/A	1131	N/A	N/A
15/09/2020	100.00%	100.00%	0.00%	0.00%	144	N/A	1072	N/A	N/A
16/09/2020	100.00%	100.00%	0.00%	0.00%	147	N/A	1054	N/A	N/A
17/09/2020	100.00%	100.00%	0.00%	0.00%	148	N/A	1111	N/A	N/A
18/09/2020	100.00%	100.00%	0.00%	0.00%	189	N/A	1422	N/A	N/A
19/09/2020	98.26%	100.00%	1.74%	0.00%	157	N/A	N/A	N/A	N/A
20/09/2020	100.00%	100.00%	0.00%	0.00%	117	N/A	N/A	N/A	N/A
21/09/2020	100.00%	100.00%	0.00%	0.00%	152	N/A	1253	N/A	N/A
22/09/2020	100.00%	100.00%	0.00%	0.00%	141	N/A	1131	N/A	N/A
23/09/2020	92.01%	100.00%	7.99%	0.00%	208	N/A	1125	N/A	N/A