

PSD2 - STATISTICS 2020

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)			CBPII RESPONSE TIME (MS)		
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/09/2020	100.00%	100.00%	0.00%	0.00%	242	694	N/A	N/A	4587	4373	N/A	N/A	N/A	N/A
25/09/2020	100.00%	100.00%	0.00%	0.00%	892	937	N/A	N/A	4953	4471	N/A	N/A	N/A	N/A
26/09/2020	100.00%	100.00%	0.00%	0.00%	N/A	773	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
27/09/2020	100.00%	100.00%	0.00%	0.00%	N/A	515	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
28/09/2020	100.00%	100.00%	0.00%	0.00%	876	778	N/A	N/A	3508	5486	N/A	N/A	N/A	N/A
29/09/2020	100.00%	100.00%	0.00%	0.00%	2474	848	N/A	N/A	3808	10173	N/A	N/A	N/A	N/A
30/09/2020	100.00%	100.00%	0.00%	0.00%	1272	1257	N/A	N/A	5100	4542	N/A	N/A	N/A	N/A
01/10/2020	100.00%	100.00%	0.00%	0.00%	1748	203	N/A	N/A	N/A	3074	N/A	N/A	N/A	N/A
02/10/2020	100.00%	100.00%	0.00%	0.00%	1091	1048	N/A	N/A	5323	4515	N/A	N/A	N/A	N/A
03/10/2020	100.00%	91.67%	0.00%	8.33%	N/A	493	N/A	N/A	N/A	3607	N/A	N/A	N/A	N/A
04/10/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
05/10/2020	100.00%	100.00%	0.00%	0.00%	1898	533	N/A	N/A	4396	3966	N/A	N/A	N/A	N/A
06/10/2020	100.00%	100.00%	0.00%	0.00%	214	427	N/A	N/A	4233	4015	N/A	N/A	N/A	N/A
07/10/2020	100.00%	100.00%	0.00%	0.00%	493	362	N/A	N/A	5416	3932	N/A	N/A	N/A	N/A
08/10/2020	100.00%	100.00%	0.00%	0.00%	3205	631	N/A	N/A	3644	4139	N/A	N/A	N/A	N/A
09/10/2020	100.00%	100.00%	0.00%	0.00%	356	468	N/A	N/A	4532	4228	N/A	N/A	N/A	N/A
10/10/2020	100.00%	100.00%	0.00%	0.00%	135	323	N/A	N/A	4397	3648	N/A	N/A	N/A	N/A
11/10/2020	100.00%	100.00%	0.00%	0.00%	307	216	N/A	N/A	4096	3516	N/A	N/A	N/A	N/A
12/10/2020	100.00%	100.00%	0.00%	0.00%	2120	611	N/A	N/A	3941	4113	N/A	N/A	N/A	N/A
13/10/2020	100.00%	100.00%	0.00%	0.00%	638	1088	N/A	N/A	4986	4383	N/A	N/A	N/A	N/A
14/10/2020	100.00%	100.00%	0.00%	0.00%	328	828	N/A	N/A	4397	7190	N/A	N/A	N/A	N/A
15/10/2020	100.00%	100.00%	0.00%	0.00%	5176	817	N/A	N/A	3896	4381	N/A	N/A	N/A	N/A
16/10/2020	100.00%	100.00%	0.00%	0.00%	471	734	N/A	N/A	6716	4932	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
17/10/2020	100.00%	100.00%	0.00%	0.00%	N/A	197	N/A	N/A	N/A	3739	N/A	N/A	N/A	N/A
18/10/2020	100.00%	100.00%	0.00%	0.00%	266	N/A	N/A	N/A	4093	N/A	N/A	N/A	N/A	N/A
19/10/2020	100.00%	100.00%	0.00%	0.00%	334	376	N/A	N/A	4696	4275	N/A	N/A	N/A	N/A
20/10/2020	100.00%	100.00%	0.00%	0.00%	517	1690	N/A	N/A	4378	4062	N/A	N/A	N/A	N/A
21/10/2020	100.00%	100.00%	0.00%	0.00%	1803	318	N/A	N/A	4600	4193	N/A	N/A	N/A	N/A
22/10/2020	100.00%	100.00%	0.00%	0.00%	301	726	N/A	N/A	4820	4450	N/A	N/A	N/A	N/A
23/10/2020	100.00%	100.00%	0.00%	0.00%	223	1080	N/A	N/A	4994	4683	N/A	N/A	N/A	N/A
24/10/2020	100.00%	100.00%	0.00%	0.00%	N/A	227	N/A	N/A	N/A	3596	N/A	N/A	N/A	N/A
25/10/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26/10/2020	100.00%	100.00%	0.00%	0.00%	732	817	N/A	N/A	5805	4267	N/A	N/A	N/A	N/A
27/10/2020	100.00%	100.00%	0.00%	0.00%	402	1627	N/A	N/A	4169	4478	N/A	N/A	N/A	N/A
28/10/2020	100.00%	100.00%	0.00%	0.00%	876	664	N/A	N/A	5854	4383	N/A	N/A	N/A	N/A
29/10/2020	100.00%	100.00%	0.00%	0.00%	330	2361	N/A	N/A	7373	4677	N/A	N/A	N/A	N/A
30/10/2020	100.00%	100.00%	0.00%	0.00%	515	761	N/A	N/A	3463	4167	N/A	N/A	N/A	N/A
31/10/2020	100.00%	100.00%	0.00%	0.00%	N/A	416	N/A	N/A	N/A	3579	N/A	N/A	N/A	N/A
01/11/2020	100.00%	100.00%	0.00%	0.00%	147	192	N/A	N/A	3726	3987	N/A	N/A	N/A	N/A
02/11/2020	100.00%	100.00%	0.00%	0.00%	439	673	N/A	N/A	4306	5618	N/A	N/A	N/A	N/A
03/11/2020	100.00%	100.00%	0.00%	0.00%	694	581	N/A	N/A	4332	3210	N/A	N/A	N/A	N/A
04/11/2020	100.00%	100.00%	0.00%	0.00%	1409	597	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
05/11/2020	100.00%	100.00%	0.00%	0.00%	606	367	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
06/11/2020	100.00%	100.00%	0.00%	0.00%	905	553	N/A	N/A	4560	4850	N/A	N/A	N/A	N/A
07/11/2020	98.58%	100.00%	1.42%	0.00%	157	N/A	N/A	N/A	3901	N/A	N/A	N/A	N/A	N/A
08/11/2020	100.00%	100.00%	0.00%	0.00%	605	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
09/11/2020	100.00%	100.00%	0.00%	0.00%	849	847	N/A	N/A	3371	3933	N/A	N/A	N/A	N/A
10/11/2020	100.00%	100.00%	0.00%	0.00%	678	1310	N/A	N/A	4874	4934	N/A	N/A	N/A	N/A
11/11/2020	100.00%	100.00%	0.00%	0.00%	1142	1173	N/A	N/A	4693	4673	N/A	N/A	N/A	N/A
12/11/2020	100.00%	96.53%	0.00%	3.47%	609	3544	N/A	N/A	5046	4638	N/A	N/A	N/A	N/A
13/11/2020	100.00%	100.00%	0.00%	0.00%	388	792	N/A	N/A	3992	4148	N/A	N/A	N/A	N/A
14/11/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
15/11/2020	100.00%	100.00%	0.00%	0.00%	N/A	277	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
16/11/2020	100.00%	100.00%	0.00%	0.00%	302	850	N/A	N/A	5416	4153	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
17/11/2020	100.00%	100.00%	0.00%	0.00%	358	1085	N/A	N/A	4702	4191	N/A	N/A	N/A	N/A
18/11/2020	100.00%	100.00%	0.00%	0.00%	396	711	N/A	N/A	4029	4172	N/A	N/A	N/A	N/A
19/11/2020	100.00%	100.00%	0.00%	0.00%	441	1539	N/A	N/A	3746	4970	N/A	N/A	N/A	N/A
20/11/2020	98.96%	100.00%	1.04%	0.00%	722	962	N/A	N/A	4353	4257	N/A	N/A	N/A	N/A
21/11/2020	98.96%	100.00%	1.04%	0.00%	N/A	1780	N/A	N/A	N/A	3728	N/A	N/A	N/A	N/A
22/11/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
23/11/2020	100.00%	100.00%	0.00%	0.00%	2442	2194	N/A	N/A	4002	4723	N/A	N/A	N/A	N/A
24/11/2020	100.00%	100.00%	0.00%	0.00%	390	1159	N/A	N/A	5353	4479	N/A	N/A	N/A	N/A
25/11/2020	100.00%	100.00%	0.00%	0.00%	2858	1066	N/A	N/A	4396	4323	N/A	N/A	N/A	N/A
26/11/2020	100.00%	100.00%	0.00%	0.00%	558	580	N/A	N/A	4424	4334	N/A	N/A	N/A	N/A
27/11/2020	100.00%	100.00%	0.00%	0.00%	839	987	N/A	N/A	5401	3762	N/A	N/A	N/A	N/A
28/11/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
29/11/2020	100.00%	100.00%	0.00%	0.00%	849	N/A	N/A	N/A	4030	N/A	N/A	N/A	N/A	N/A
30/11/2020	100.00%	100.00%	0.00%	0.00%	1553	1503	N/A	N/A	4708	4672	N/A	N/A	N/A	N/A
01/12/2020	100.00%	100.00%	0.00%	0.00%	265	753	N/A	N/A	4162	4300	N/A	N/A	N/A	N/A
02/12/2020	100.00%	100.00%	0.00%	0.00%	1497	1599	N/A	N/A	4567	4453	N/A	N/A	N/A	N/A
03/12/2020	100.00%	100.00%	0.00%	0.00%	3211	510	N/A	N/A	4692	3935	N/A	N/A	N/A	N/A
04/12/2020	100.00%	100.00%	0.00%	0.00%	788	293	N/A	N/A	5427	4918	N/A	N/A	N/A	N/A
05/12/2020	100.00%	100.00%	0.00%	0.00%	122	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
06/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
07/12/2020	100.00%	100.00%	0.00%	0.00%	388	1689	N/A	N/A	N/A	3998	N/A	N/A	N/A	N/A
08/12/2020	100.00%	100.00%	0.00%	0.00%	912	683	N/A	N/A	4434	4487	N/A	N/A	N/A	N/A
09/12/2020	100.00%	100.00%	0.00%	0.00%	461	932	N/A	N/A	N/A	4771	N/A	N/A	N/A	N/A
10/12/2020	100.00%	100.00%	0.00%	0.00%	1012	998	N/A	N/A	4285	4621	N/A	N/A	N/A	N/A
11/12/2020	100.00%	100.00%	0.00%	0.00%	1879	1348	N/A	N/A	5305	N/A	N/A	N/A	N/A	N/A
12/12/2020	100.00%	100.00%	0.00%	0.00%	847	662	N/A	N/A	4282	4378	N/A	N/A	N/A	N/A
13/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	139	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
14/12/2020	100.00%	100.00%	0.00%	0.00%	978	1609	N/A	N/A	978	1609	N/A	N/A	N/A	N/A
15/12/2020	100.00%	100.00%	0.00%	0.00%	388	680	N/A	N/A	388	680	N/A	N/A	N/A	N/A
16/12/2020	100.00%	100.00%	0.00%	0.00%	957	527	N/A	N/A	957	527	N/A	N/A	N/A	N/A
17/12/2020	100.00%	100.00%	0.00%	0.00%	755	1778	N/A	N/A	755	1778	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
18/12/2020	100.00%	100.00%	0.00%	0.00%	1520	645	N/A	N/A	1520	645	N/A	N/A	N/A	N/A
19/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	152	N/A	N/A	N/A	152	N/A	N/A	N/A	N/A
20/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
21/12/2020	100.00%	100.00%	0.00%	0.00%	953	755	N/A	N/A	4119	4930	N/A	N/A	N/A	N/A
22/12/2020	100.00%	100.00%	0.00%	0.00%	632	471	N/A	N/A	4623	4299	N/A	N/A	N/A	N/A
23/12/2020	100.00%	100.00%	0.00%	0.00%	1436	550	N/A	N/A	3356	4547	N/A	N/A	N/A	N/A
24/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	371	N/A	N/A	N/A	4565	N/A	N/A	N/A	N/A
25/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	1602	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26/12/2020	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
27/12/2020	100.00%	100.00%	0.00%	0.00%	392	N/A	N/A	N/A	4001	N/A	N/A	N/A	N/A	N/A
28/12/2020	100.00%	100.00%	0.00%	0.00%	898	437	N/A	N/A	4215	5189	N/A	N/A	N/A	N/A
29/12/2020	100.00%	100.00%	0.00%	0.00%	1250	1164	N/A	N/A	5186	11916	N/A	N/A	N/A	N/A
30/12/2020	100.00%	100.00%	0.00%	0.00%	184	209	N/A	N/A	3777	4443	N/A	N/A	N/A	N/A
31/12/2020	100.00%	100.00%	0.00%	0.00%	825	759	N/A	N/A	5264	7154	N/A	N/A	N/A	N/A