

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/01/2022	100.00%	100.00%	0.00%	0.00%	102	84	N/A	N/A	1580	1657	N/A	N/A	N/A	N/A
25/01/2022	100.00%	100.00%	0.00%	0.00%	158	197	N/A	N/A	2096	2170	N/A	N/A	N/A	N/A
26/01/2022	100.00%	100.00%	0.00%	0.00%	140	181	N/A	N/A	1671	1745	N/A	N/A	N/A	N/A
27/01/2022	100.00%	100.00%	0.00%	0.00%	46	245	N/A	N/A	2442	2178	N/A	N/A	N/A	N/A
28/01/2022	100.00%	100.00%	0.00%	0.00%	122	133	N/A	N/A	1984	2013	N/A	N/A	N/A	N/A
29/01/2022	100.00%	100.00%	0.00%	0.00%	163	132	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
30/01/2022	100.00%	100.00%	0.00%	0.00%	9	6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
31/01/2022	100.00%	100.00%	0.00%	0.00%	23	114	N/A	N/A	1767	2333	N/A	N/A	N/A	N/A
01/02/2022	100.00%	100.00%	0.00%	0.00%	44	297	N/A	N/A	2234	3240	N/A	N/A	N/A	N/A
02/02/2022	100.00%	100.00%	0.00%	0.00%	271	219	N/A	N/A	2084	2258	N/A	N/A	N/A	N/A
03/02/2022	100.00%	100.00%	0.00%	0.00%	97	165	N/A	N/A	2667	2185	N/A	N/A	N/A	N/A
04/02/2022	100.00%	100.00%	0.00%	0.00%	86	197	N/A	N/A	N/A	2812	N/A	N/A	N/A	N/A
05/02/2022	100.00%	100.00%	0.00%	0.00%	2211	456	N/A	N/A	N/A	4224	N/A	N/A	N/A	N/A
06/02/2022	100.00%	100.00%	0.00%	0.00%	570	24	N/A	N/A	N/A	3582	N/A	N/A	N/A	N/A
07/02/2022	100.00%	100.00%	0.00%	0.00%	249	133	N/A	N/A	1599	1881	N/A	N/A	N/A	N/A
08/02/2022	100.00%	100.00%	0.00%	0.00%	157	246	N/A	N/A	2901	1609	N/A	N/A	N/A	N/A
09/02/2022	100.00%	100.00%	0.00%	0.00%	94	138	N/A	N/A	1509	1575	N/A	N/A	N/A	N/A
10/02/2022	100.00%	100.00%	0.00%	0.00%	289	123	N/A	N/A	1647	2259	N/A	N/A	N/A	N/A
11/02/2022	100.00%	100.00%	0.00%	0.00%	235	158	N/A	N/A	N/A	1733	N/A	N/A	N/A	N/A
12/02/2022	100.00%	100.00%	0.00%	0.00%	61	N/A	N/A	N/A	4111	N/A	N/A	N/A	N/A	N/A
13/02/2022	100.00%	100.00%	0.00%	0.00%	N/A	225	N/A	N/A	N/A	1940	N/A	N/A	N/A	N/A
14/02/2022	100.00%	100.00%	0.00%	0.00%	228	174	N/A	N/A	1695	2092	N/A	N/A	N/A	N/A
15/02/2022	100.00%	100.00%	0.00%	0.00%	197	99	N/A	N/A	1441	1408	N/A	N/A	N/A	N/A
16/02/2022	100.00%	100.00%	0.00%	0.00%	197	403	N/A	N/A	2931	2397	N/A	N/A	N/A	N/A
17/02/2022	100.00%	100.00%	0.00%	0.00%	142	213	N/A	N/A	1969	1478	N/A	N/A	N/A	N/A
18/02/2022	100.00%	100.00%	0.00%	0.00%	245	177	N/A	N/A	1425	1922	N/A	N/A	N/A	N/A
19/02/2022	100.00%	100.00%	0.00%	0.00%	166	188	N/A	N/A	1675	2707	N/A	N/A	N/A	N/A
20/02/2022	100.00%	100.00%	0.00%	0.00%	38	28	N/A	N/A	N/A	1730	N/A	N/A	N/A	N/A
21/02/2022	100.00%	100.00%	0.00%	0.00%	325	131	N/A	N/A	N/A	1708	N/A	N/A	N/A	N/A
22/02/2022	100.00%	100.00%	0.00%	0.00%	199	169	N/A	N/A	1566	1653	N/A	N/A	N/A	N/A
23/02/2022	100.00%	100.00%	0.00%	0.00%	280	221	N/A	N/A	2078	2084	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/02/2022	100.00%	100.00%	0.00%	0.00%	211	204	N/A	N/A	1613	1729	N/A	N/A	N/A	N/A
25/02/2022	100.00%	100.00%	0.00%	0.00%	142	85	N/A	N/A	2573	1721	N/A	N/A	N/A	N/A
26/02/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
27/02/2022	100.00%	100.00%	0.00%	0.00%	N/A	267	N/A	N/A	N/A	4945	N/A	N/A	N/A	N/A
28/02/2022	100.00%	100.00%	0.00%	0.00%	214	97	N/A	N/A	1739	2109	N/A	N/A	N/A	N/A
01/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
02/03/2022	100.00%	100.00%	0.00%	0.00%	105	134	N/A	N/A	1546	2297	N/A	N/A	N/A	N/A
03/03/2022	100.00%	100.00%	0.00%	0.00%	243	198	N/A	N/A	1501	1808	N/A	N/A	N/A	N/A
04/03/2022	100.00%	100.00%	0.00%	0.00%	195	177	N/A	N/A	1212	2280	N/A	N/A	N/A	N/A
05/03/2022	100.00%	93.00%	0.00%	7.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
06/03/2022	100.00%	100.00%	0.00%	0.00%	153	237	N/A	N/A	N/A	3080	N/A	N/A	N/A	N/A
07/03/2022	100.00%	100.00%	0.00%	0.00%	808	156	N/A	N/A	N/A	1897	N/A	N/A	N/A	N/A
08/03/2022	100.00%	100.00%	0.00%	0.00%	272	157	N/A	N/A	1520	2209	N/A	N/A	N/A	N/A
09/03/2022	100.00%	100.00%	0.00%	0.00%	207	102	N/A	N/A	2881	2334	N/A	N/A	N/A	N/A
10/03/2022	100.00%	100.00%	0.00%	0.00%	208	286	N/A	N/A	1002	1904	N/A	N/A	N/A	N/A
11/03/2022	100.00%	100.00%	0.00%	0.00%	259	189	N/A	N/A	3028	2159	N/A	N/A	N/A	N/A
12/03/2022	100.00%	95.10%	0.00%	4.90%	6	199	N/A	N/A	N/A	3481	N/A	N/A	N/A	N/A
13/03/2022	100.00%	100.00%	0.00%	0.00%	5	8	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
14/03/2022	100.00%	100.00%	0.00%	0.00%	6	124	N/A	N/A	N/A	1998	N/A	N/A	N/A	N/A
15/03/2022	100.00%	100.00%	0.00%	0.00%	88	169	N/A	N/A	N/A	1940	N/A	N/A	N/A	N/A
16/03/2022	100.00%	100.00%	0.00%	0.00%	274	160	N/A	N/A	2278	2349	N/A	N/A	N/A	N/A
17/03/2022	100.00%	100.00%	0.00%	0.00%	252	368	N/A	N/A	1451	3349	N/A	N/A	N/A	N/A
18/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	192	N/A	N/A	N/A	2304	N/A	N/A	N/A	N/A
19/03/2022	100.00%	100.00%	0.00%	0.00%	619	301	N/A	N/A	N/A	1500	N/A	N/A	N/A	N/A
20/03/2022	100.00%	100.00%	0.00%	0.00%	61	187	N/A	N/A	3106	N/A	N/A	N/A	N/A	N/A
21/03/2022	100.00%	100.00%	0.00%	0.00%	51	157	N/A	N/A	3838	2602	N/A	N/A	N/A	N/A
22/03/2022	100.00%	100.00%	0.00%	0.00%	283	282	N/A	N/A	1784	1830	N/A	N/A	N/A	N/A
23/03/2022	100.00%	100.00%	0.00%	0.00%	145	175	N/A	N/A	2345	2369	N/A	N/A	N/A	N/A
24/03/2022	100.00%	100.00%	0.00%	0.00%	200	175	N/A	N/A	1874	2015	N/A	N/A	N/A	N/A
25/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	166	N/A	N/A	N/A	2152	N/A	N/A	N/A	N/A
26/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	220	N/A	N/A	N/A	2370	N/A	N/A	N/A	N/A

