

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/01/2022	100.00%	100.00%	0.00%	0.00%	102	84	N/A	N/A	1580	1657	N/A	N/A	N/A	N/A
25/01/2022	100.00%	100.00%	0.00%	0.00%	158	197	N/A	N/A	2096	2170	N/A	N/A	N/A	N/A
26/01/2022	100.00%	100.00%	0.00%	0.00%	140	181	N/A	N/A	1671	1745	N/A	N/A	N/A	N/A
27/01/2022	100.00%	100.00%	0.00%	0.00%	46	245	N/A	N/A	2442	2178	N/A	N/A	N/A	N/A
28/01/2022	100.00%	100.00%	0.00%	0.00%	122	133	N/A	N/A	1984	2013	N/A	N/A	N/A	N/A
29/01/2022	100.00%	100.00%	0.00%	0.00%	163	132	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
30/01/2022	100.00%	100.00%	0.00%	0.00%	9	6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
31/01/2022	100.00%	100.00%	0.00%	0.00%	23	114	N/A	N/A	1767	2333	N/A	N/A	N/A	N/A
01/02/2022	100.00%	100.00%	0.00%	0.00%	44	297	N/A	N/A	2234	3240	N/A	N/A	N/A	N/A
02/02/2022	100.00%	100.00%	0.00%	0.00%	271	219	N/A	N/A	2084	2258	N/A	N/A	N/A	N/A
03/02/2022	100.00%	100.00%	0.00%	0.00%	97	165	N/A	N/A	2667	2185	N/A	N/A	N/A	N/A
04/02/2022	100.00%	100.00%	0.00%	0.00%	86	197	N/A	N/A	N/A	2812	N/A	N/A	N/A	N/A
05/02/2022	100.00%	100.00%	0.00%	0.00%	2211	456	N/A	N/A	N/A	4224	N/A	N/A	N/A	N/A
06/02/2022	100.00%	100.00%	0.00%	0.00%	570	24	N/A	N/A	N/A	3582	N/A	N/A	N/A	N/A
07/02/2022	100.00%	100.00%	0.00%	0.00%	249	133	N/A	N/A	1599	1881	N/A	N/A	N/A	N/A
08/02/2022	100.00%	100.00%	0.00%	0.00%	157	246	N/A	N/A	2901	1609	N/A	N/A	N/A	N/A
09/02/2022	100.00%	100.00%	0.00%	0.00%	94	138	N/A	N/A	1509	1575	N/A	N/A	N/A	N/A
10/02/2022	100.00%	100.00%	0.00%	0.00%	289	123	N/A	N/A	1647	2259	N/A	N/A	N/A	N/A
11/02/2022	100.00%	100.00%	0.00%	0.00%	235	158	N/A	N/A	N/A	1733	N/A	N/A	N/A	N/A
12/02/2022	100.00%	100.00%	0.00%	0.00%	61	N/A	N/A	N/A	4111	N/A	N/A	N/A	N/A	N/A
13/02/2022	100.00%	100.00%	0.00%	0.00%	N/A	225	N/A	N/A	N/A	1940	N/A	N/A	N/A	N/A
14/02/2022	100.00%	100.00%	0.00%	0.00%	228	174	N/A	N/A	1695	2092	N/A	N/A	N/A	N/A
15/02/2022	100.00%	100.00%	0.00%	0.00%	197	99	N/A	N/A	1441	1408	N/A	N/A	N/A	N/A
16/02/2022	100.00%	100.00%	0.00%	0.00%	197	403	N/A	N/A	2931	2397	N/A	N/A	N/A	N/A
17/02/2022	100.00%	100.00%	0.00%	0.00%	142	213	N/A	N/A	1969	1478	N/A	N/A	N/A	N/A
18/02/2022	100.00%	100.00%	0.00%	0.00%	245	177	N/A	N/A	1425	1922	N/A	N/A	N/A	N/A
19/02/2022	100.00%	100.00%	0.00%	0.00%	166	188	N/A	N/A	1675	2707	N/A	N/A	N/A	N/A
20/02/2022	100.00%	100.00%	0.00%	0.00%	38	28	N/A	N/A	N/A	1730	N/A	N/A	N/A	N/A
21/02/2022	100.00%	100.00%	0.00%	0.00%	325	131	N/A	N/A	N/A	1708	N/A	N/A	N/A	N/A
22/02/2022	100.00%	100.00%	0.00%	0.00%	199	169	N/A	N/A	1566	1653	N/A	N/A	N/A	N/A
23/02/2022	100.00%	100.00%	0.00%	0.00%	280	221	N/A	N/A	2078	2084	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/02/2022	100.00%	100.00%	0.00%	0.00%	211	204	N/A	N/A	1613	1729	N/A	N/A	N/A	N/A
25/02/2022	100.00%	100.00%	0.00%	0.00%	142	85	N/A	N/A	2573	1721	N/A	N/A	N/A	N/A
26/02/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
27/02/2022	100.00%	100.00%	0.00%	0.00%	N/A	267	N/A	N/A	N/A	4945	N/A	N/A	N/A	N/A
28/02/2022	100.00%	100.00%	0.00%	0.00%	214	97	N/A	N/A	1739	2109	N/A	N/A	N/A	N/A
01/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
02/03/2022	100.00%	100.00%	0.00%	0.00%	105	134	N/A	N/A	1546	2297	N/A	N/A	N/A	N/A
03/03/2022	100.00%	100.00%	0.00%	0.00%	243	198	N/A	N/A	1501	1808	N/A	N/A	N/A	N/A
04/03/2022	100.00%	100.00%	0.00%	0.00%	195	177	N/A	N/A	1212	2280	N/A	N/A	N/A	N/A
05/03/2022	100.00%	93.00%	0.00%	7.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
06/03/2022	100.00%	100.00%	0.00%	0.00%	153	237	N/A	N/A	N/A	3080	N/A	N/A	N/A	N/A
07/03/2022	100.00%	100.00%	0.00%	0.00%	808	156	N/A	N/A	N/A	1897	N/A	N/A	N/A	N/A
08/03/2022	100.00%	100.00%	0.00%	0.00%	272	157	N/A	N/A	1520	2209	N/A	N/A	N/A	N/A
09/03/2022	100.00%	100.00%	0.00%	0.00%	207	102	N/A	N/A	2881	2334	N/A	N/A	N/A	N/A
10/03/2022	100.00%	100.00%	0.00%	0.00%	208	286	N/A	N/A	1002	1904	N/A	N/A	N/A	N/A
11/03/2022	100.00%	100.00%	0.00%	0.00%	259	189	N/A	N/A	3028	2159	N/A	N/A	N/A	N/A
12/03/2022	100.00%	95.10%	0.00%	4.90%	6	199	N/A	N/A	N/A	3481	N/A	N/A	N/A	N/A
13/03/2022	100.00%	100.00%	0.00%	0.00%	5	8	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
14/03/2022	100.00%	100.00%	0.00%	0.00%	6	124	N/A	N/A	N/A	1998	N/A	N/A	N/A	N/A
15/03/2022	100.00%	100.00%	0.00%	0.00%	88	169	N/A	N/A	N/A	1940	N/A	N/A	N/A	N/A
16/03/2022	100.00%	100.00%	0.00%	0.00%	274	160	N/A	N/A	2278	2349	N/A	N/A	N/A	N/A
17/03/2022	100.00%	100.00%	0.00%	0.00%	252	368	N/A	N/A	1451	3349	N/A	N/A	N/A	N/A
18/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	192	N/A	N/A	N/A	2304	N/A	N/A	N/A	N/A
19/03/2022	100.00%	100.00%	0.00%	0.00%	619	301	N/A	N/A	N/A	1500	N/A	N/A	N/A	N/A
20/03/2022	100.00%	100.00%	0.00%	0.00%	61	187	N/A	N/A	3106	N/A	N/A	N/A	N/A	N/A
21/03/2022	100.00%	100.00%	0.00%	0.00%	51	157	N/A	N/A	3838	2602	N/A	N/A	N/A	N/A
22/03/2022	100.00%	100.00%	0.00%	0.00%	283	282	N/A	N/A	1784	1830	N/A	N/A	N/A	N/A
23/03/2022	100.00%	100.00%	0.00%	0.00%	145	175	N/A	N/A	2345	2369	N/A	N/A	N/A	N/A
24/03/2022	100.00%	100.00%	0.00%	0.00%	200	175	N/A	N/A	1874	2015	N/A	N/A	N/A	N/A
25/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	166	N/A	N/A	N/A	2152	N/A	N/A	N/A	N/A
26/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	220	N/A	N/A	N/A	2370	N/A	N/A	N/A	N/A

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27/03/2022	100.00%	96.50%	0.00%	3.50%	N/A	141	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
28/03/2022	100.00%	100.00%	0.00%	0.00%	N/A	204	N/A	N/A	N/A	1676	N/A	N/A	N/A	N/A
29/03/2022	100.00%	100.00%	0.00%	0.00%	217	141	N/A	N/A	N/A	1982	N/A	N/A	N/A	N/A
30/03/2022	100.00%	100.00%	0.00%	0.00%	310	170	N/A	N/A	3789	2235	N/A	N/A	N/A	N/A
31/03/2022	100.00%	100.00%	0.00%	0.00%	390	120	N/A	N/A	1513	2667	N/A	N/A	N/A	N/A
01/04/2022	100.00%	100.00%	0.00%	0.00%	287	118	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
02/04/2022	100.00%	100.00%	0.00%	0.00%	718	149	N/A	N/A	N/A	3774	N/A	N/A	N/A	N/A
03/04/2022	100.00%	100.00%	0.00%	0.00%	258	N/A	N/A	N/A	N/A	2272	N/A	N/A	N/A	N/A
04/04/2022	100.00%	100.00%	0.00%	0.00%	131	231	N/A	N/A	1550	2420	N/A	N/A	N/A	N/A
05/04/2022	100.00%	100.00%	0.00%	0.00%	327	183	N/A	N/A	1894	4406	N/A	N/A	N/A	N/A
06/04/2022	100.00%	100.00%	0.00%	0.00%	268	238	N/A	N/A	3297	3998	N/A	N/A	N/A	N/A
07/04/2022	100.00%	100.00%	0.00%	0.00%	236	259	N/A	N/A	2520	2370	N/A	N/A	N/A	N/A
08/04/2022	100.00%	100.00%	0.00%	0.00%	217	65	N/A	N/A	2087	1348	N/A	N/A	N/A	N/A
09/04/2022	100.00%	100.00%	0.00%	0.00%	56	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
10/04/2022	100.00%	100.00%	0.00%	0.00%	6	6	N/A	N/A	N/A	2613	N/A	N/A	N/A	N/A
11/04/2022	100.00%	100.00%	0.00%	0.00%	127	174	N/A	N/A	2191	2223	N/A	N/A	N/A	N/A
12/04/2022	100.00%	100.00%	0.00%	0.00%	189	N/A	N/A	N/A	N/A	2297	N/A	N/A	N/A	N/A
13/04/2022	100.00%	100.00%	0.00%	0.00%	229	153	N/A	N/A	2528	1947	N/A	N/A	N/A	N/A
14/04/2022	100.00%	100.00%	0.00%	0.00%	109	150	N/A	N/A	1341	2206	N/A	N/A	N/A	N/A
15/04/2022	100.00%	100.00%	0.00%	0.00%	231	665	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
16/04/2022	100.00%	100.00%	0.00%	0.00%	N/A	151	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
17/04/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	2303	N/A	N/A	N/A	N/A
18/04/2022	100.00%	100.00%	0.00%	0.00%	167	35	N/A	N/A	N/A	4568	N/A	N/A	N/A	N/A
19/04/2022	100.00%	100.00%	0.00%	0.00%	167	334	N/A	N/A	2696	2143	N/A	N/A	N/A	N/A
20/04/2022	100.00%	100.00%	0.00%	0.00%	291	89	N/A	N/A	N/A	2506	N/A	N/A	N/A	N/A
21/04/2022	100.00%	70.00%	0.00%	30.00%	236	358	N/A	N/A	N/A	3474	N/A	N/A	N/A	N/A
22/04/2022	100.00%	100.00%	0.00%	0.00%	164	130	N/A	N/A	3916	1399	N/A	N/A	N/A	N/A
23/04/2022	100.00%	100.00%	0.00%	0.00%	339	112	N/A	N/A	2215	N/A	N/A	N/A	N/A	N/A
24/04/2022	100.00%	100.00%	0.00%	0.00%	N/A	793	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
25/04/2022	100.00%	100.00%	0.00%	0.00%	249	209	N/A	N/A	2702	2328	N/A	N/A	N/A	N/A
26/04/2022	100.00%	100.00%	0.00%	0.00%	349	655	N/A	N/A	N/A	2618	N/A	N/A	N/A	N/A

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27/04/2022	100.00%	100.00%	0.00%	0.00%	185	244	N/A	N/A	N/A	2689	N/A	N/A	N/A	N/A
28/04/2022	100.00%	100.00%	0.00%	0.00%	139	296	N/A	N/A	2503	2407	N/A	N/A	N/A	N/A
29/04/2022	100.00%	100.00%	0.00%	0.00%	358	204	N/A	N/A	5187	2131	N/A	N/A	N/A	N/A
30/04/2022	100.00%	100.00%	0.00%	0.00%	N/A	1173	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
01/05/2022	100.00%	100.00%	0.00%	0.00%	N/A	57	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
02/05/2022	100.00%	100.00%	0.00%	0.00%	366	277	N/A	N/A	1730	2975	N/A	N/A	N/A	N/A
03/05/2022	100.00%	100.00%	0.00%	0.00%	273	165	N/A	N/A	3008	2758	N/A	N/A	N/A	N/A
04/05/2022	100.00%	100.00%	0.00%	0.00%	400	109	N/A	N/A	N/A	3125	N/A	N/A	N/A	N/A
05/05/2022	100.00%	100.00%	0.00%	0.00%	176	N/A	N/A	N/A	N/A	2382	N/A	N/A	N/A	N/A
06/05/2022	100.00%	100.00%	0.00%	0.00%	272	62	N/A	N/A	N/A	2332	N/A	N/A	N/A	N/A
07/05/2022	100.00%	100.00%	0.00%	0.00%	234	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
08/05/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
09/05/2022	100.00%	100.00%	0.00%	0.00%	202	52	N/A	N/A	2219	1812	N/A	N/A	N/A	N/A
10/05/2022	100.00%	100.00%	0.00%	0.00%	155	130	N/A	N/A	2079	2493	N/A	N/A	N/A	N/A
11/05/2022	100.00%	100.00%	0.00%	0.00%	207	162	N/A	N/A	1503	2185	N/A	N/A	N/A	N/A
12/05/2022	100.00%	100.00%	0.00%	0.00%	177	152	N/A	N/A	2324	2485	N/A	N/A	N/A	N/A
13/05/2022	100.00%	100.00%	0.00%	0.00%	124	207	N/A	N/A	3256	1823	N/A	N/A	N/A	N/A
14/05/2022	100.00%	100.00%	0.00%	0.00%	95	N/A	N/A	N/A	N/A	3463	N/A	N/A	N/A	N/A
15/05/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
16/05/2022	100.00%	100.00%	0.00%	0.00%	179	155	N/A	N/A	2864	2590	N/A	N/A	N/A	N/A
17/05/2022	100.00%	100.00%	0.00%	0.00%	186	218	N/A	N/A	1663	1778	N/A	N/A	N/A	N/A
18/05/2022	100.00%	100.00%	0.00%	0.00%	221	114	N/A	N/A	1796	1585	N/A	N/A	N/A	N/A
19/05/2022	100.00%	100.00%	0.00%	0.00%	235689	214	N/A	N/A	N/A	2159	N/A	N/A	N/A	N/A
20/05/2022	100.00%	100.00%	0.00%	0.00%	226	55	N/A	N/A	2243	1823	N/A	N/A	N/A	N/A
21/05/2022	100.00%	100.00%	0.00%	0.00%	242	N/A	N/A	N/A	N/A	3140	N/A	N/A	N/A	N/A
22/05/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
23/05/2022	100.00%	100.00%	0.00%	0.00%	153	107	N/A	N/A	1616	1547	N/A	N/A	N/A	N/A
24/05/2022	100.00%	100.00%	0.00%	0.00%	113	249	N/A	N/A	2624	1680	N/A	N/A	N/A	N/A
25/05/2022	100.00%	100.00%	0.00%	0.00%	187	563	N/A	N/A	N/A	2232	N/A	N/A	N/A	N/A
26/05/2022	100.00%	100.00%	0.00%	0.00%	149	74877	N/A	N/A	N/A	3503	N/A	N/A	N/A	N/A
27/05/2022	100.00%	100.00%	0.00%	0.00%	244	1358	N/A	N/A	N/A	2657	N/A	N/A	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
28/05/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
29/05/2022	100.00%	100.00%	0.00%	0.00%	44	N/A	N/A	N/A	N/A	3268	N/A	N/A	N/A	N/A
30/05/2022	100.00%	100.00%	0.00%	0.00%	204	289	N/A	N/A	2243	3076	N/A	N/A	N/A	N/A
31/05/2022	100.00%	100.00%	0.00%	0.00%	274	161	N/A	N/A	3726	2340	N/A	N/A	N/A	N/A
01/06/2022	100.00%	100.00%	0.00%	0.00%	155	409	N/A	N/A	N/A	3772	N/A	N/A	N/A	N/A
02/06/2022	100.00%	100.00%	0.00%	0.00%	141	92	N/A	N/A	N/A	2210	N/A	N/A	N/A	N/A
03/06/2022	100.00%	100.00%	0.00%	0.00%	199	250	N/A	N/A	1336	2282	N/A	N/A	N/A	N/A
04/06/2022	100.00%	100.00%	0.00%	0.00%	N/A	88	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
05/06/2022	100.00%	100.00%	0.00%	0.00%	274	6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
06/06/2022	100.00%	100.00%	0.00%	0.00%	7	6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
07/06/2022	100.00%	100.00%	0.00%	0.00%	179	271	N/A	N/A	3187	3465	N/A	N/A	N/A	N/A
08/06/2022	100.00%	100.00%	0.00%	0.00%	266	254	N/A	N/A	4096	7451	N/A	N/A	N/A	N/A
09/06/2022	100.00%	100.00%	0.00%	0.00%	261	53	N/A	N/A	3943	6620	N/A	N/A	N/A	N/A
10/06/2022	100.00%	100.00%	0.00%	0.00%	222	432	N/A	N/A	N/A	7467	N/A	N/A	N/A	N/A
11/06/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12/06/2022	100.00%	100.00%	0.00%	0.00%	48	166	N/A	N/A	5547	N/A	N/A	N/A	N/A	N/A
13/06/2022	100.00%	100.00%	0.00%	0.00%	183	169	N/A	N/A	5581	3744	N/A	N/A	N/A	N/A
14/06/2022	100.00%	100.00%	0.00%	0.00%	199	260	N/A	N/A	3875	4583	N/A	N/A	N/A	N/A
15/06/2022	100.00%	100.00%	0.00%	0.00%	203	171	N/A	N/A	N/A	6168	N/A	N/A	N/A	N/A
16/06/2022	100.00%	100.00%	0.00%	0.00%	72	206	N/A	N/A	3757	4178	N/A	N/A	N/A	N/A
17/06/2022	100.00%	100.00%	0.00%	0.00%	190	66	N/A	N/A	7278	5111	N/A	N/A	N/A	N/A
18/06/2022	100.00%	100.00%	0.00%	0.00%	N/A	670	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
19/06/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
20/06/2022	100.00%	99.00%	0.00%	1.00%	119	223	N/A	N/A	3195	8461	N/A	N/A	N/A	N/A
21/06/2022	100.00%	100.00%	0.00%	0.00%	218	217	N/A	N/A	4593	3929	N/A	N/A	N/A	N/A
22/06/2022	100.00%	100.00%	0.00%	0.00%	144	223	N/A	N/A	13527	7384	N/A	N/A	N/A	N/A
23/06/2022	100.00%	100.00%	0.00%	0.00%	192	220	N/A	N/A	3506	3376	N/A	N/A	N/A	N/A
24/06/2022	100.00%	100.00%	0.00%	0.00%	214	358	N/A	N/A	4268	4285	N/A	N/A	N/A	N/A
25/06/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26/06/2022	100.00%	100.00%	0.00%	0.00%	N/A	48	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
27/06/2022	100.00%	100.00%	0.00%	0.00%	120	494	N/A	N/A	N/A	5463	N/A	N/A	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
28/06/2022	100.00%	100.00%	0.00%	0.00%	256	30	N/A	N/A	N/A	5365	N/A	N/A	N/A	N/A
29/06/2022	100.00%	100.00%	0.00%	0.00%	252	170	N/A	N/A	N/A	4243	N/A	N/A	N/A	N/A
30/06/2022	100.00%	100.00%	0.00%	0.00%	172	763	N/A	N/A	N/A	5184	N/A	N/A	N/A	N/A
01/07/2022	100.00%	97.71%	0.00%	2.29%	177	249	N/A	N/A	7436	16719	N/A	N/A	N/A	N/A
02/07/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
03/07/2022	100.00%	99.79%	0.00%	0.21%	735	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
04/07/2022	99.31%	100.00%	0.69%	0.00%	94	346	N/A	N/A	3437	9199	N/A	N/A	N/A	N/A
05/07/2022	100.00%	100.00%	0.00%	0.00%	166	173	N/A	N/A	8720	5179	N/A	N/A	N/A	N/A
06/07/2022	100.00%	100.00%	0.00%	0.00%	N/A	227	N/A	N/A	N/A	7004	N/A	N/A	N/A	N/A
07/07/2022	100.00%	100.00%	0.00%	0.00%	307	256	N/A	N/A	6730	8018	N/A	N/A	N/A	N/A
08/07/2022	100.00%	100.00%	0.00%	0.00%	98	296	N/A	N/A	3451	7084	N/A	N/A	N/A	N/A
09/07/2022	100.00%	100.00%	0.00%	0.00%	N/A	198	N/A	N/A	N/A	4060	N/A	N/A	N/A	N/A
10/07/2022	100.00%	100.00%	0.00%	0.00%	373	582	N/A	N/A	5607	N/A	N/A	N/A	N/A	N/A
11/07/2022	100.00%	100.00%	0.00%	0.00%	117	144	N/A	N/A	9931	3465	N/A	N/A	N/A	N/A
12/07/2022	100.00%	100.00%	0.00%	0.00%	114	127	N/A	N/A	4031	3801	N/A	N/A	N/A	N/A
13/07/2022	100.00%	100.00%	0.00%	0.00%	40	42	N/A	N/A	2985	11050	N/A	N/A	N/A	N/A
14/07/2022	100.00%	100.00%	0.00%	0.00%	334	194	N/A	N/A	N/A	7253	N/A	N/A	N/A	N/A
15/07/2022	100.00%	100.00%	0.00%	0.00%	757	530	N/A	N/A	N/A	5678	N/A	N/A	N/A	N/A
16/07/2022	100.00%	100.00%	0.00%	0.00%	329	50	N/A	N/A	N/A	4360	N/A	N/A	N/A	N/A
17/07/2022	100.00%	100.00%	0.00%	0.00%	313	443	N/A	N/A	5339	N/A	N/A	N/A	N/A	N/A
18/07/2022	100.00%	100.00%	0.00%	0.00%	358	195	N/A	N/A	N/A	3999	N/A	N/A	N/A	N/A
19/07/2022	100.00%	100.00%	0.00%	0.00%	119	280	N/A	N/A	5488	8992	N/A	N/A	N/A	N/A
20/07/2022	100.00%	100.00%	0.00%	0.00%	32	90	N/A	N/A	4698	9124	N/A	N/A	N/A	N/A
21/07/2022	100.00%	100.00%	0.00%	0.00%	166	188	N/A	N/A	4180	4929	N/A	N/A	N/A	N/A
22/07/2022	100.00%	100.00%	0.00%	0.00%	297	231	N/A	N/A	14611	6844	N/A	N/A	N/A	N/A
23/07/2022	100.00%	100.00%	0.00%	0.00%	232	35	N/A	N/A	6002	4016	N/A	N/A	N/A	N/A
24/07/2022	100.00%	100.00%	0.00%	0.00%	451	45	N/A	N/A	6169	7141	N/A	N/A	N/A	N/A
25/07/2022	100.00%	100.00%	0.00%	0.00%	217	137	N/A	N/A	4286	6012	N/A	N/A	N/A	N/A
26/07/2022	100.00%	100.00%	0.00%	0.00%	212	142	N/A	N/A	4666	12288	N/A	N/A	N/A	N/A
27/07/2022	100.00%	100.00%	0.00%	0.00%	179	158	N/A	N/A	4854	5243	N/A	N/A	N/A	N/A
28/07/2022	100.00%	99.79%	0.00%	0.21%	125	128	N/A	N/A	3619	7903	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
29/07/2022	100.00%	100.00%	0.00%	0.00%	100	195	N/A	N/A	9258	4252	N/A	N/A	N/A	N/A
30/07/2022	100.00%	100.00%	0.00%	0.00%	266	N/A	N/A	N/A	3999	N/A	N/A	N/A	N/A	N/A
31/07/2022	100.00%	97.92%	0.00%	2.08%	68	165	N/A	N/A	6815	5769	N/A	N/A	N/A	N/A
01/08/2022	100.00%	88.75%	0.00%	11.25%	349	68	N/A	N/A	25235	4111	N/A	N/A	N/A	N/A
02/08/2022	100.00%	100.00%	0.00%	0.00%	28	218	N/A	N/A	N/A	12191	N/A	N/A	N/A	N/A
03/08/2022	100.00%	100.00%	0.00%	0.00%	207	466	N/A	N/A	4554	5663	N/A	N/A	N/A	N/A
04/08/2022	100.00%	100.00%	0.00%	0.00%	111	143	N/A	N/A	11724	4359	N/A	N/A	N/A	N/A
05/08/2022	100.00%	100.00%	0.00%	0.00%	224	210	N/A	N/A	3381	9446	N/A	N/A	N/A	N/A
06/08/2022	98.34%	100.00%	1.66%	0.00%	74	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
07/08/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
08/08/2022	100.00%	100.00%	0.00%	0.00%	187	169	N/A	N/A	3510	9369	N/A	N/A	N/A	N/A
09/08/2022	100.00%	100.00%	0.00%	0.00%	146	184	N/A	N/A	12514	6258	N/A	N/A	N/A	N/A
10/08/2022	100.00%	100.00%	0.00%	0.00%	189	314	N/A	N/A	23472	5876	N/A	N/A	N/A	N/A
11/08/2022	100.00%	100.00%	0.00%	0.00%	174	159	N/A	N/A	4344	6733	N/A	N/A	N/A	N/A
12/08/2022	100.00%	100.00%	0.00%	0.00%	85	114	N/A	N/A	4246	3523	N/A	N/A	N/A	N/A
13/08/2022	100.00%	100.00%	0.00%	0.00%	52	N/A	N/A	N/A	6731	N/A	N/A	N/A	N/A	N/A
14/08/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
15/08/2022	100.00%	100.00%	0.00%	0.00%	N/A	172	N/A	N/A	N/A	3446	N/A	N/A	N/A	N/A
16/08/2022	100.00%	100.00%	0.00%	0.00%	71	272	N/A	N/A	3883	4832	N/A	N/A	N/A	N/A
17/08/2022	100.00%	98.33%	0.00%	1.67%	283	177	N/A	N/A	4213	6869	N/A	N/A	N/A	N/A
18/08/2022	100.00%	100.00%	0.00%	0.00%	156	112	N/A	N/A	3009	3513	N/A	N/A	N/A	N/A
19/08/2022	100.00%	99.79%	0.00%	0.21%	109	169	N/A	N/A	4165	3891	N/A	N/A	N/A	N/A
20/08/2022	100.00%	99.79%	0.00%	0.21%	210	227	N/A	N/A	N/A	4597	N/A	N/A	N/A	N/A
21/08/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
22/08/2022	100.00%	100.00%	0.00%	0.00%	174	222	N/A	N/A	4285	3639	N/A	N/A	N/A	N/A
23/08/2022	100.00%	100.00%	0.00%	0.00%	164	150	N/A	N/A	3713	9150	N/A	N/A	N/A	N/A
24/08/2022	100.00%	100.00%	0.00%	0.00%	544	214	N/A	N/A	3530	3755	N/A	N/A	N/A	N/A
25/08/2022	100.00%	100.00%	0.00%	0.00%	38	123	N/A	N/A	4596	3971	N/A	N/A	N/A	N/A
26/08/2022	100.00%	100.00%	0.00%	0.00%	230	115	N/A	N/A	N/A	6236	N/A	N/A	N/A	N/A
27/08/2022	100.00%	100.00%	0.00%	0.00%	N/A	83	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
28/08/2022	100.00%	100.00%	0.00%	0.00%	N/A	381	N/A	N/A	N/A	4123	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
29/08/2022	100.00%	100.00%	0.00%	0.00%	206	161	N/A	N/A	4201	3339	N/A	N/A	N/A	N/A
30/08/2022	100.00%	100.00%	0.00%	0.00%	211	220	N/A	N/A	4657	13042	N/A	N/A	N/A	N/A
31/08/2022	100.00%	98.75%	0.00%	1.25%	164	231	N/A	N/A	8323	8986	N/A	N/A	N/A	N/A
01/09/2022	100.00%	99.58%	0.00%	0.42%	183	205	N/A	N/A	4068	13092	N/A	N/A	N/A	N/A
02/09/2022	100.00%	100.00%	0.00%	0.00%	161	172	N/A	N/A	3260	5218	N/A	N/A	N/A	N/A
03/09/2022	100.00%	100.00%	0.00%	0.00%	86	256	N/A	N/A	N/A	6197	N/A	N/A	N/A	N/A
04/09/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
05/09/2022	100.00%	99.79%	0.00%	0.21%	234	178	N/A	N/A	4279	3748	N/A	N/A	N/A	N/A
06/09/2022	100.00%	100.00%	0.00%	0.00%	138	159	N/A	N/A	4326	20561	N/A	N/A	N/A	N/A
07/09/2022	100.00%	100.00%	0.00%	0.00%	52	148	N/A	N/A	8377	8723	N/A	N/A	N/A	N/A
08/09/2022	100.00%	100.00%	0.00%	0.00%	105	256	N/A	N/A	3911	3660	N/A	N/A	N/A	N/A
09/09/2022	100.00%	100.00%	0.00%	0.00%	328	240	N/A	N/A	N/A	4143	N/A	N/A	N/A	N/A
10/09/2022	100.00%	100.00%	0.00%	0.00%	306	41	N/A	N/A	6342	N/A	N/A	N/A	N/A	N/A
11/09/2022	100.00%	100.00%	0.00%	0.00%	N/A	55	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
12/09/2022	100.00%	100.00%	0.00%	0.00%	123	179	N/A	N/A	1855	2215	N/A	N/A	N/A	N/A
13/09/2022	98.62%	100.00%	1.38%	0.00%	N/A	192	N/A	N/A	N/A	4494	N/A	N/A	N/A	N/A
14/09/2022	99.31%	100.00%	0.69%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
15/09/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
16/09/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
17/09/2022	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
18/09/2022	99.31%	100.00%	0.69%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
19/09/2022	100.00%	100.00%	0.00%	0.00%	58	223	N/A	N/A	N/A	4191	N/A	N/A	N/A	N/A
20/09/2022	100.00%	100.00%	0.00%	0.00%	173	125	N/A	N/A	3842	4142	N/A	N/A	N/A	N/A
21/09/2022	100.00%	100.00%	0.00%	0.00%	38	234	N/A	N/A	3752	10499	N/A	N/A	N/A	N/A
22/09/2022	100.00%	100.00%	0.00%	0.00%	205	206	N/A	N/A	4757	5152	N/A	N/A	N/A	N/A
23/09/2022	100.00%	100.00%	0.00%	0.00%	132	101	N/A	N/A	3378	6192	N/A	N/A	N/A	N/A
24/09/2022	96.71%	100.00%	3.29%	0.00%	985	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
25/09/2022	100.00%	100.00%	0.00%	0.00%	9	6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26/09/2022	100.00%	100.00%	0.00%	0.00%	74	137	N/A	N/A	3440	16096	N/A	N/A	N/A	N/A
27/09/2022	100.00%	100.00%	0.00%	0.00%	155	124	N/A	N/A	4119	4140	N/A	N/A	N/A	N/A
28/09/2022	100.00%	100.00%	0.00%	0.00%	106	191	N/A	N/A	7834	4779	N/A	N/A	N/A	N/A
29/09/2022	100.00%	100.00%	0.00%	0.00%	148	164	N/A	N/A	4979	10724	N/A	N/A	N/A	N/A
30/09/2022	100.00%	100.00%	0.00%	0.00%	38	148	N/A	N/A	N/A	9504	N/A	N/A	N/A	N/A