



PSD2 - STATISTICS 2023

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)			CBPII RESPONSE TIME (MS)		
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
01/01/2023	100.00%	100.00%	0.00%	0.00%	199	45	N/A	N/A	5031	N/A	N/A	N/A	N/A	N/A
02/01/2023	100.00%	100.00%	0.00%	0.00%	211	N/A	N/A	N/A	4161	N/A	N/A	N/A	N/A	N/A
03/01/2023	100.00%	100.00%	0.00%	0.00%	103	140	N/A	N/A	4523	N/A	N/A	N/A	N/A	N/A
04/01/2023	100.00%	100.00%	0.00%	0.00%	285	263	N/A	N/A	5266	4983	N/A	N/A	N/A	N/A
05/01/2023	100.00%	100.00%	0.00%	0.00%	163	206	N/A	N/A	4423	5553	N/A	N/A	N/A	N/A
06/01/2023	100.00%	100.00%	0.00%	0.00%	144	N/A	N/A	N/A	5581	N/A	N/A	N/A	N/A	N/A
07/01/2023	100.00%	100.00%	0.00%	0.00%	55	285	N/A	N/A	5468	N/A	N/A	N/A	N/A	N/A
08/01/2023	100.00%	100.00%	0.00%	0.00%	84	135	N/A	N/A	5597	6253	N/A	N/A	N/A	N/A
09/01/2023	100.00%	100.00%	0.00%	0.00%	205	199	N/A	N/A	4771	4030	N/A	N/A	N/A	N/A
10/01/2023	100.00%	100.00%	0.00%	0.00%	149	54	N/A	N/A	4724	N/A	N/A	N/A	N/A	N/A
11/01/2023	100.00%	100.00%	0.00%	0.00%	151	181	N/A	N/A	4842	4516	N/A	N/A	N/A	N/A
12/01/2023	100.00%	100.00%	0.00%	0.00%	176	136	N/A	N/A	4221	4248	N/A	N/A	N/A	N/A
13/01/2023	100.00%	100.00%	0.00%	0.00%	247	277	N/A	N/A	6803	4466	N/A	N/A	N/A	N/A
14/01/2023	100.00%	100.00%	0.00%	0.00%	N/A	51	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
15/01/2023	100.00%	100.00%	0.00%	0.00%	271	N/A	N/A	N/A	4841	N/A	N/A	N/A	N/A	N/A
16/01/2023	100.00%	100.00%	0.00%	0.00%	165	167	N/A	N/A	6723	4041	N/A	N/A	N/A	N/A
17/01/2023	100.00%	100.00%	0.00%	0.00%	170	124	N/A	N/A	4350	4434	N/A	N/A	N/A	N/A
18/01/2023	100.00%	100.00%	0.00%	0.00%	125	238	N/A	N/A	4885	3864	N/A	N/A	N/A	N/A
19/01/2023	100.00%	100.00%	0.00%	0.00%	210	169	N/A	N/A	5109	4971	N/A	N/A	N/A	N/A
20/01/2023	100.00%	100.00%	0.00%	0.00%	219	217	N/A	N/A	4575	9699	N/A	N/A	N/A	N/A
21/01/2023	99.93%	100.00%	0.07%	0.00%	265	N/A	N/A	N/A	4104	N/A	N/A	N/A	N/A	N/A
22/01/2023	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
23/01/2023	100.00%	100.00%	0.00%	0.00%	171	200	N/A	N/A	5213	5116	N/A	N/A	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/01/2023	100.00%	100.00%	0.00%	0.00%	188	228	N/A	N/A	5375	4708	N/A	N/A	N/A	N/A
25/01/2023	100.00%	100.00%	0.00%	0.00%	127	117	N/A	N/A	7202	N/A	N/A	N/A	N/A	N/A
26/01/2023	100.00%	100.00%	0.00%	0.00%	161	169	N/A	N/A	4745	4827	N/A	N/A	N/A	N/A
27/01/2023	100.00%	100.00%	0.00%	0.00%	132	146	N/A	N/A	5062	5001	N/A	N/A	N/A	N/A
28/01/2023	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
29/01/2023	100.00%	100.00%	0.00%	0.00%	56	N/A	N/A	N/A	6238	N/A	N/A	N/A	N/A	N/A
30/01/2023	100.00%	100.00%	0.00%	0.00%	193	82	N/A	N/A	4642	4204	N/A	N/A	N/A	N/A
31/01/2023	100.00%	100.00%	0.00%	0.00%	184	137	N/A	N/A	4499	5464	N/A	N/A	N/A	N/A
01/02/2023	100.00%	100.00%	0.00%	0.00%	137	218	N/A	N/A	5210	4419	N/A	N/A	N/A	N/A
02/02/2023	100.00%	100.00%	0.00%	0.00%	143	52	N/A	N/A	5337	4252	N/A	N/A	N/A	N/A
03/02/2023	100.00%	100.00%	0.00%	0.00%	307	212	N/A	N/A	4495	4574	N/A	N/A	N/A	N/A
04/02/2023	100.00%	100.00%	0.00%	0.00%	189	87	N/A	N/A	4484	5461	N/A	N/A	N/A	N/A
05/02/2023	100.00%	100.00%	0.00%	0.00%	53	76	N/A	N/A	3868	N/A	N/A	N/A	N/A	N/A
06/02/2023	100.00%	100.00%	0.00%	0.00%	123	158	N/A	N/A	4464	4766	N/A	N/A	N/A	N/A
07/02/2023	100.00%	100.00%	0.00%	0.00%	190	147	N/A	N/A	5297	3693	N/A	N/A	N/A	N/A
08/02/2023	100.00%	100.00%	0.00%	0.00%	103	110	N/A	N/A	4954	4197	N/A	N/A	N/A	N/A
09/02/2023	100.00%	100.00%	0.00%	0.00%	163	205	N/A	N/A	4897	4483	N/A	N/A	N/A	N/A
10/02/2023	100.00%	100.00%	0.00%	0.00%	198	102	N/A	N/A	5643	3979	N/A	N/A	N/A	N/A
11/02/2023	100.00%	100.00%	0.00%	0.00%	N/A	139	N/A	N/A	N/A	5882	N/A	N/A	N/A	N/A
12/02/2023	100.00%	100.00%	0.00%	0.00%	434	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
13/02/2023	100.00%	100.00%	0.00%	0.00%	181	226	N/A	N/A	4168	4261	N/A	N/A	N/A	N/A
14/02/2023	100.00%	100.00%	0.00%	0.00%	248	68	N/A	N/A	4845	4954	N/A	N/A	N/A	N/A
15/02/2023	100.00%	100.00%	0.00%	0.00%	2803	347	N/A	N/A	4621	N/A	N/A	N/A	N/A	N/A
16/02/2023	100.00%	100.00%	0.00%	0.00%	210	229	N/A	N/A	4855	4776	N/A	N/A	N/A	N/A
17/02/2023	100.00%	100.00%	0.00%	0.00%	278	141	N/A	N/A	5456	5558	N/A	N/A	N/A	N/A
18/02/2023	100.00%	100.00%	0.00%	0.00%	578	251	N/A	N/A	N/A	6746	N/A	N/A	N/A	N/A
19/02/2023	100.00%	100.00%	0.00%	0.00%	113	N/A	N/A	N/A	6436	N/A	N/A	N/A	N/A	N/A
20/02/2023	100.00%	100.00%	0.00%	0.00%	187	82	N/A	N/A	4895	N/A	N/A	N/A	N/A	N/A
21/02/2023	100.00%	100.00%	0.00%	0.00%	118	127	N/A	N/A	4546	4244	N/A	N/A	N/A	N/A
22/02/2023	100.00%	100.00%	0.00%	0.00%	148	155	N/A	N/A	4407	4343	N/A	N/A	N/A	N/A
23/02/2023	100.00%	100.00%	0.00%	0.00%	71	116	N/A	N/A	4700	6074	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
24/02/2023	100.00%	100.00%	0.00%	0.00%	70	119	N/A	N/A	4971	4692	N/A	N/A	N/A	N/A
25/02/2023	100.00%	100.00%	0.00%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26/02/2023	100.00%	100.00%	0.00%	0.00%	47	N/A	N/A	N/A	5784	N/A	N/A	N/A	N/A	N/A
27/02/2023	100.00%	100.00%	0.00%	0.00%	125	1690	N/A	N/A	5548	4553	N/A	N/A	N/A	N/A
28/02/2023	100.00%	100.00%	0.00%	0.00%	204	235	N/A	N/A	6270	5649	N/A	N/A	N/A	N/A
01/03/2023	100.00%	100.00%	0.00%	0.00%	194	152	N/A	N/A	5121	4920	N/A	N/A	N/A	N/A
02/03/2023	100.00%	100.00%	0.00%	0.00%	177	151	N/A	N/A	4843	5046	N/A	N/A	N/A	N/A
03/03/2023	100.00%	100.00%	0.00%	0.00%	184	248	N/A	N/A	4670	4974	N/A	N/A	N/A	N/A
04/03/2023	100.00%	100.00%	0.00%	0.00%	N/A	225	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
05/03/2023	100.00%	93.00%	0.00%	7.00%	205	194	N/A	N/A	5518	N/A	N/A	N/A	N/A	N/A
06/03/2023	100.00%	100.00%	0.00%	0.00%	228	216	N/A	N/A	12094	5571	N/A	N/A	N/A	N/A
07/03/2023	100.00%	100.00%	0.00%	0.00%	134	159	N/A	N/A	8161	4899	N/A	N/A	N/A	N/A
08/03/2023	100.00%	100.00%	0.00%	0.00%	280	200	N/A	N/A	5092	5285	N/A	N/A	N/A	N/A
09/03/2023	100.00%	100.00%	0.00%	0.00%	151	151	N/A	N/A	4873	4692	N/A	N/A	N/A	N/A
10/03/2023	100.00%	100.00%	0.00%	0.00%	75	229	N/A	N/A	5697	5384	N/A	N/A	N/A	N/A
11/03/2023	100.00%	100.00%	0.00%	0.00%	86	45	N/A	N/A	6101	6652	N/A	N/A	N/A	N/A
12/03/2023	100.00%	95.10%	0.00%	4.90%	49	116	N/A	N/A	5824	4699	N/A	N/A	N/A	N/A
13/03/2023	100.00%	100.00%	0.00%	0.00%	140	178	N/A	N/A	4960	7806	N/A	N/A	N/A	N/A
14/03/2023	100.00%	100.00%	0.00%	0.00%	230	718	N/A	N/A	6057	7439	N/A	N/A	N/A	N/A
15/03/2023	100.00%	100.00%	0.00%	0.00%	141	355	N/A	N/A	5319	4609	N/A	N/A	N/A	N/A
16/03/2023	100.00%	100.00%	0.00%	0.00%	128	175	N/A	N/A	5188	4369	N/A	N/A	N/A	N/A
17/03/2023	100.00%	100.00%	0.00%	0.00%	99	116	N/A	N/A	4691	4651	N/A	N/A	N/A	N/A
18/03/2023	100.00%	100.00%	0.00%	0.00%	N/A	36	N/A	N/A	N/A	5876	N/A	N/A	N/A	N/A
19/03/2023	100.00%	100.00%	0.00%	0.00%	56	338	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
20/03/2023	100.00%	100.00%	0.00%	0.00%	170	172	N/A	N/A	5800	6428	N/A	N/A	N/A	N/A
21/03/2023	100.00%	100.00%	0.00%	0.00%	151	226	N/A	N/A	4623	4729	N/A	N/A	N/A	N/A
22/03/2023	100.00%	100.00%	0.00%	0.00%	118	146	N/A	N/A	4856	5398	N/A	N/A	N/A	N/A
23/03/2023	100.00%	100.00%	0.00%	0.00%	175	169	N/A	N/A	4878	4649	N/A	N/A	N/A	N/A
24/03/2023	100.00%	100.00%	0.00%	0.00%	187	97	N/A	N/A	5022	4924	N/A	N/A	N/A	N/A
25/03/2023	99.93%	100.00%	0.07%	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26/03/2023	100.00%	100.00%	0.00%	0.00%	127	N/A	N/A	N/A	5575	N/A	N/A	N/A	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
27/03/2023	100.00%	96.50%	0.00%	3.50%	840	252	N/A	N/A	4972	5457	N/A	N/A	N/A	N/A
28/03/2023	100.00%	100.00%	0.00%	0.00%	173	353	N/A	N/A	5471	4245	N/A	N/A	N/A	N/A
29/03/2023	100.00%	100.00%	0.00%	0.00%	153	213	N/A	N/A	5265	5843	N/A	N/A	N/A	N/A
30/03/2023	100.00%	100.00%	0.00%	0.00%	169	460	N/A	N/A	5141	N/A	N/A	N/A	N/A	N/A
31/03/2023	100.00%	100.00%	0.00%	0.00%	167	490	N/A	N/A	5186	5130	N/A	N/A	N/A	N/A
01/04/2023	100.00%	100.00%	0.00%	0.00%	133	213	N/A	N/A	4921	N/A	N/A	N/A	N/A	N/A