



PSD2 - STATISTICS 2024

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-01-01	100.00%	100.00%	0.00%	0.00%	113	213	N/A	0%	8780	9332	N/A	0%	N/A	N/A
2024-01-02	100.00%	100.00%	0.00%	0.00%	123	89	N/A	0%	9478	9480	N/A	0%	N/A	N/A
2024-01-03	100.00%	100.00%	0.00%	0.00%	104	119	N/A	0%	8291	8621	N/A	0%	N/A	N/A
2024-01-04	100.00%	100.00%	0.00%	0.00%	103	113	N/A	0%	N/A	9102	N/A	0%	N/A	N/A
2024-01-05	100.00%	100.00%	0.00%	0.00%	101	125	N/A	0%	8865	8789	N/A	0%	N/A	N/A
2024-01-07	100.00%	100.00%	0.00%	0.00%	256	119	N/A	0%	N/A	8872	N/A	0%	N/A	N/A
2024-01-08	100.00%	100.00%	0.00%	0.00%	132	126	N/A	0%	8624	8758	N/A	0%	N/A	N/A
2024-01-09	100.00%	100.00%	0.00%	0.00%	101	109	N/A	0%	9307	10272	N/A	0%	N/A	N/A
2024-01-10	100.00%	100.00%	0.00%	0.00%	100	125	N/A	0%	9650	8818	N/A	0%	N/A	N/A
2024-01-11	100.00%	100.00%	0.00%	0.00%	110	118	N/A	0%	9585	8990	N/A	0%	N/A	N/A
2024-01-12	100.00%	100.00%	0.00%	0.00%	118	173	N/A	0%	8219	9488	N/A	0%	N/A	N/A
2024-01-13	100.00%	100.00%	0.00%	0.00%	106	N/A	N/A	0%	9224	N/A	N/A	0%	N/A	N/A
2024-01-14	100.00%	100.00%	0.00%	0.00%	105	35	N/A	0%	9160	10420	N/A	0%	N/A	N/A
2024-01-15	100.00%	100.00%	0.00%	0.00%	105	141	N/A	0%	9038	8754	N/A	0%	N/A	N/A
2024-01-16	100.00%	100.00%	0.00%	0.00%	137	153	N/A	0%	9003	8541	N/A	0%	N/A	N/A
2024-01-17	100.00%	100.00%	0.00%	0.00%	109	124	N/A	0%	8956	8291	N/A	0%	N/A	N/A
2024-01-18	100.00%	100.00%	0.00%	0.00%	135	233	N/A	0%	6686	9833	N/A	0%	N/A	N/A
2024-01-19	100.00%	100.00%	0.00%	0.00%	95	173	N/A	0%	8888	10110	N/A	0%	N/A	N/A
2024-01-20	100.00%	100.00%	0.00%	0.00%	150	219	N/A	0%	N/A	9750	N/A	0%	N/A	N/A
2024-01-21	100.00%	100.00%	0.00%	0.00%	136	127	N/A	0%	8946	9868	N/A	0%	N/A	N/A
2024-01-22	100.00%	100.00%	0.00%	0.00%	74	120	N/A	0%	8955	9253	N/A	0%	N/A	N/A
2024-01-23	100.00%	100.00%	0.00%	0.00%	94	123	N/A	0%	9076	8724	N/A	0%	N/A	N/A
2024-01-24	100.00%	100.00%	0.00%	0.00%	101	135	N/A	0%	8533	9525	N/A	0%	N/A	N/A

DATE	UPTIME		DOWNTIME		AISP RESPONSE TIME (MS)				PISP RESPONSE TIME (MS)				CBPII RESPONSE TIME (MS)	
	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-01-25	100.00%	100.00%	0.00%	0.00%	97	160	N/A	0%	9231	9228	N/A	0%	N/A	N/A
2024-01-26	100.00%	100.00%	0.00%	0.00%	103	112	N/A	0%	9101	9135	N/A	0%	N/A	N/A
2024-01-27	100.00%	100.00%	0.00%	0.00%	54	201	N/A	0%	N/A	9188	N/A	0%	N/A	N/A
2024-01-28	100.00%	100.00%	0.00%	0.00%	91	98	N/A	0%	N/A	8951	N/A	0%	N/A	N/A
2024-01-29	100.00%	100.00%	0.00%	0.00%	90	126	N/A	0%	9353	9126	N/A	0%	N/A	N/A
2024-01-30	100.00%	100.00%	0.00%	0.00%	163	178	N/A	0%	9406	9303	N/A	0%	N/A	N/A
2024-01-31	100.00%	100.00%	0.00%	0.00%	128	136	N/A	0%	9333	8964	N/A	0%	N/A	N/A
2024-02-01	100.00%	100.00%	0.00%	0.00%	149	132	N/A	0%	9422	8089	N/A	0%	N/A	N/A
2024-02-02	100.00%	100.00%	0.00%	0.00%	62	97	N/A	0%	9322	9259	N/A	0%	N/A	N/A
2024-02-04	100.00%	100.00%	0.00%	0.00%	N/A	150	N/A	0%	N/A	9238	N/A	0%	N/A	N/A
2024-02-05	100.00%	100.00%	0.00%	0.00%	71	63	N/A	0%	10516	8730	N/A	0%	N/A	N/A
2024-02-06	100.00%	100.00%	0.00%	0.00%	83	130	N/A	0%	9284	8919	N/A	0%	N/A	N/A
2024-02-07	100.00%	100.00%	0.00%	0.00%	138	95	N/A	0%	10048	9135	N/A	0%	N/A	N/A
2024-02-08	100.00%	100.00%	0.00%	0.00%	85	119	N/A	0%	9307	8863	N/A	0%	N/A	N/A
2024-02-09	100.00%	100.00%	0.00%	0.00%	154	134	N/A	0%	9845	8702	N/A	0%	N/A	N/A
2024-02-10	100.00%	100.00%	0.00%	0.00%	91	162	N/A	0%	12972	9226	N/A	0%	N/A	N/A
2024-02-11	100.00%	100.00%	0.00%	0.00%	41	88	N/A	0%	8745	10314	N/A	0%	N/A	N/A
2024-02-12	100.00%	100.00%	0.00%	0.00%	103	102	N/A	0%	8516	8764	N/A	0%	N/A	N/A
2024-02-13	100.00%	100.00%	0.00%	0.00%	66	103	N/A	0%	9605	9527	N/A	0%	N/A	N/A
2024-02-14	100.00%	100.00%	0.00%	0.00%	125	183	N/A	0%	9256	9087	N/A	0%	N/A	N/A
2024-02-15	100.00%	100.00%	0.00%	0.00%	61	102	N/A	0%	7879	9046	N/A	0%	N/A	N/A
2024-02-16	100.00%	100.00%	0.00%	0.00%	60	147	N/A	0%	8672	8409	N/A	0%	N/A	N/A
2024-02-19	100.00%	100.00%	0.00%	0.00%	204	96	N/A	0%	9823	9306	N/A	0%	N/A	N/A
2024-02-20	100.00%	100.00%	0.00%	0.00%	N/A	638	N/A	0%	8600	8680	N/A	0%	N/A	N/A
2024-02-21	100.00%	100.00%	0.00%	0.00%	460	52	N/A	0%	8915	9799	N/A	0%	N/A	N/A
2024-02-22	100.00%	100.00%	0.00%	0.00%	134	122	N/A	0%	9662	8777	N/A	0%	N/A	N/A
2024-02-23	100.00%	100.00%	0.00%	0.00%	105	105	N/A	0%	N/A	9097	N/A	0%	N/A	N/A
2024-02-24	100.00%	100.00%	0.00%	0.00%	95	125	N/A	0%	N/A	9820	N/A	0%	N/A	N/A
2024-02-26	100.00%	100.00%	0.00%	0.00%	76	133	N/A	0%	8960	8821	N/A	0%	N/A	N/A
2024-02-27	100.00%	100.00%	0.00%	0.00%	62	142	N/A	0%	9032	9259	N/A	0%	N/A	N/A
2024-02-28	100.00%	100.00%	0.00%	0.00%	522	53	N/A	0%	9281	8678	N/A	0%	N/A	N/A

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	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING (MOBILE + WEB)	TPP DEDICATED PLATFORM	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	BH EBANKING MOBILE	BH EBANKING WEB	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE	TPP DEDICATED PLATFORM	ERROR RESPONSE RATE
2024-02-29	100.00%	100.00%	0.00%	0.00%	N/A	143	N/A	0%	9250	9290	N/A	0%	N/A	N/A
2024-03-01	100.00%	100.00%	0.00%	0.00%	109	112	N/A	0%	11562	8571	N/A	0%	N/A	N/A
2024-03-03	100.00%	100.00%	0.00%	0.00%	78	131	N/A	0%	9917	N/A	N/A	0%	N/A	N/A
2024-03-04	100.00%	100.00%	0.00%	0.00%	131	97	N/A	0%	10174	9680	N/A	0%	N/A	N/A
2024-03-05	100.00%	100.00%	0.00%	0.00%	104	135	N/A	0%	8965	8804	N/A	0%	N/A	N/A
2024-03-06	100.00%	100.00%	0.00%	0.00%	73	112	N/A	0%	7175	8679	N/A	0%	N/A	N/A
2024-03-07	100.00%	100.00%	0.00%	0.00%	116	58	N/A	0%	10427	9154	N/A	0%	N/A	N/A
2024-03-08	100.00%	100.00%	0.00%	0.00%	78	221	N/A	0%	N/A	9426	N/A	0%	N/A	N/A
2024-03-10	100.00%	100.00%	0.00%	0.00%	66	112	N/A	0%	N/A	9795	N/A	0%	N/A	N/A
2024-03-11	100.00%	100.00%	0.00%	0.00%	94	146	N/A	0%	10646	9082	N/A	0%	N/A	N/A
2024-03-12	100.00%	100.00%	0.00%	0.00%	87	80	N/A	0%	9670	10449	N/A	0%	N/A	N/A
2024-03-13	100.00%	100.00%	0.00%	0.00%	105	95	N/A	0%	10154	9128	N/A	0%	N/A	N/A
2024-03-14	100.00%	100.00%	0.00%	0.00%	403	101	N/A	0%	10450	10289	N/A	0%	N/A	N/A
2024-03-15	100.00%	100.00%	0.00%	0.00%	N/A	406	N/A	0%	8374	9608	N/A	0%	N/A	N/A
2024-03-16	100.00%	100.00%	0.00%	0.00%	N/A	78	N/A	0%	N/A	9463	N/A	0%	N/A	N/A
2024-03-17	100.00%	100.00%	0.00%	0.00%	107	100	N/A	0%	N/A	9395	N/A	0%	N/A	N/A
2024-03-18	100.00%	100.00%	0.00%	0.00%	117	127	N/A	0%	9257	10460	N/A	0%	N/A	N/A
2024-03-19	100.00%	100.00%	0.00%	0.00%	99	124	N/A	0%	11475	8704	N/A	0%	N/A	N/A
2024-03-20	100.00%	100.00%	0.00%	0.00%	43	156	N/A	0%	10044	10673	N/A	0%	N/A	N/A
2024-03-21	100.00%	100.00%	0.00%	0.00%	76	107	N/A	0%	9862	9382	N/A	0%	N/A	N/A
2024-03-22	100.00%	100.00%	0.00%	0.00%	N/A	162	N/A	0%	N/A	10886	N/A	0%	N/A	N/A
2024-03-24	100.00%	100.00%	0.00%	0.00%	170	37	N/A	0%	9456	9770	N/A	0%	N/A	N/A
2024-03-25	100.00%	100.00%	0.00%	0.00%	135	99	N/A	0%	9707	9753	N/A	0%	N/A	N/A
2024-03-26	100.00%	100.00%	0.00%	0.00%	90	106	N/A	0%	9613	10301	N/A	0%	N/A	N/A
2024-03-27	100.00%	100.00%	0.00%	0.00%	110	127	N/A	0%	9770	9608	N/A	0%	N/A	N/A
2024-03-28	100.00%	100.00%	0.00%	0.00%	144	94	N/A	0%	11458	9495	N/A	0%	N/A	N/A
2024-03-29	100.00%	100.00%	0.00%	0.00%	304	115	N/A	0%	9251	9266	N/A	0%	N/A	N/A
2024-03-30	100.00%	100.00%	0.00%	0.00%	N/A	481	N/A	0%	10762	N/A	N/A	0%	N/A	N/A
2024-03-31	100.00%	100.00%	0.00%	0.00%	124	69	N/A	0%	N/A	9736	N/A	0%	N/A	N/A
2024-04-01	100.00%	100.00%	0.00%	0.00%	114	98	N/A	0%	9656	9227	N/A	0%	N/A	N/A
2024-04-02	100.00%	100.00%	0.00%	0.00%	72	132	N/A	0%	9927	9739	N/A	0%	N/A	N/A